



# Palestinian National Authority Palestinian Central Bureau of Statistics

## Quality Policy and Objectives

In line with PCBS' mission statement *"To produce and disseminate coherent, objective, high quality, and timely official statistics to meet current and future needs of users at the national and international level in a transparent and appropriate manner using best statistical practices"*; PCBS, represented by its president and all of its employees, are committed to adopt and apply the principles and of quality management system, and ensure its effectiveness according to the requirements of the international standard (ISO 9001) to promote adherence to the principles, best practices, recommendations as well as the Palestinian and international standards on the production of statistical data, and to provide all available means to establish Quality System with the following objectives:

1. To support the national statistical system
2. To strengthen the quality culture among employees through informed and active participation in the development of the Quality Management System.
3. To promote decision making based on facts
4. To check, review and improve the quality of official statistics in all of its components
5. To continuously seek optimal utilization of available human and other resources
6. To continuously improve the performance of employees through training and capacity building
7. To reduce the respondents burden
8. To focus on the needs of users (individuals and organizations) at the local and international level by identifying and meeting their needs

PCBS is committed to develop performance indicators to monitor, check and measure the achievement of quality objectives, and to review these objectives periodically to ensure their relevancy.



  
Ola Awad

President of PCBS