



**2009**

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تم إعداد هذا التقرير حسب  
الإجراءات المعيارية المحددة في  
ميثاق الممارسات للإحصاءات  
الرسمية الفلسطينية 2006



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# Tables





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**Table 1: List of Selected Indicators, 2007-2009**

Indicator	2009	2007	
Percentage of Establishments Using Computer	29.6	21.3	
Percentage of Establishments Using Internet	20.4	12.7	
Percentage of Establishments Using Electronic transactions	4.2	2.3	
Percentage of Establishments Using transactions via Networks	0.5	0.4	
Percentage of Establishments having Website	4.0	2.6	
Percentage of Establishments Engaged Research and Development in (IT)	1.6	1.2	( )
Number of Computers in Establishments Per 100 Employees	26.0	24.0	100
Number of Telephones Per 100 Employees	20.0	28.0	100
Number of Mobile Phones Per 100 Employees	52.0	40.0	100
Number of Employees Who Know How to Use Computer Per 100 Employees	54.0	43.0	100
Number of Employees Who Are Using Computer Per 100 Employees	29.0	22.0	100
Number of Employees Who Are Using the Internet Per 100 Employees	23.0	15.0	100
Number of (IT) Specialist Per 100 Employees	7.0	4.0	100

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**Table2: List of Selected Indicators by Region, 2009**

Indicator	Region		
	Gaza Strip	West Bank	
Percentage of Establishments Using Computer	<b>22.4</b>	<b>32.7</b>	
Percentage of Establishments Using Internet	<b>18.5</b>	<b>21.3</b>	
Percentage of Establishments Using Electronic transactions	<b>2.2</b>	<b>5.1</b>	
Percentage of Establishments Using transactions via Networks	<b>0.1</b>	<b>0.6</b>	
Percentage of Establishments having Website	<b>2.0</b>	<b>4.9</b>	
Percentage of Establishments Engaged Research and Development in (IT)	<b>2.6</b>	<b>1.2</b>	( )
Number of Computers in Establishments Per 100 Employees	<b>20.0</b>	<b>29.0</b>	100
Number of Telephones Per 100 Employees	<b>18.0</b>	<b>25.0</b>	100
Number of Mobile Phones Per 100 Employees	<b>46.0</b>	<b>78.0</b>	100
Number of Employees Who Know How to Use Computer Per 100 Employees	<b>56.0</b>	<b>54.0</b>	100
Number of Employees Who Are Using Computer Per 100 Employees	<b>21.0</b>	<b>32.0</b>	100
Number of Employees Who Are Using the Internet Per 100 Employees	<b>19.0</b>	<b>24.0</b>	100
Number of (IT) Specialist Per 100 Employees	<b>4.0</b>	<b>8.0</b>	100

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**Table 3: Percentage of Establishments with ICT Tools by Region, 2009**

ICT Tools	Region			
	Palestinian Territory	Gaza Strip	West Bank	
Office Computer\ Laptop	<b>28.8</b>	21.0	32.1	/
Computer Linked to Internet	<b>20.4</b>	17.8	21.5	
Telephone	<b>54.6</b>	39.5	61.0	
Palestinian Cell Phone	<b>81.8</b>	88.0	79.2	
Israeli Cell Phone	<b>18.3</b>	1.0	25.7	

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**Table 4: Percentage of Establishments with ICT Tools in the West Bank by Employment Size, 2009**

ICT Tools	Employment Size			
	+10	9-5	4-0	
Office Computer\ Laptop	88.8	59.8	28.2	/
Computer Linked to Internet	70.9	38.4	18.6	
Telephone	95.7	80.7	58.4	
Palestinian Cell Phone	88.1	79.1	78.9	
Israeli Cell Phone	45.5	34.5	24.4	

**Table 5: Percentage Distribution of Establishments in the West Bank by Use of Computer and Selected Variables, 2009**

Selected Variables	Total	Use of Computer		
		No	Yes	
<b>Employment Size</b>				
0-4	100	71.1	28.9	4-0
5-9	100	40.3	59.7	9-5
10+	100	11.5	88.5	+10
<b>Economic Activity</b>				
Industrial	100	75.0	25.0	
Constructions	100	23.4	76.6	
Wholesale and Retail Trade*	100	74.7	25.3	*
Transportation and Communication*	100	43.2	56.8	*
Financial Intermediation	100	16.4	83.6	
Services	100	46.8	53.2	
<b>Grand Total</b>	<b>100</b>	<b>67.3</b>	<b>32.7</b>	<b>المجموع الكلي</b>

\*There is a noticeable high variation for this item.

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**Table 6: Percentage Distribution of Establishments in the West Bank that Using Computer by Using Internet and Selected Variables, 2009**

Selected Variables	Total	Using the Internet استخدام الإنترنت		
		No	Yes	
<b>Employment Size</b>				
0-4	100	36.2	63.8	4-0
5-9	100	37.9	62.1	9-5
10+	100	20.8	79.2	+10
<b>Economic Activity</b>				
Industrial	100	32.2	67.8	
Constructions	100	44.8	55.2	
Wholesale and Retail Trade	100	38.3	61.7	
Transportation and Communication	100	13.4	86.6	
Financial Intermediation	100	10.3	89.7	
Services	100	34.2	65.8	
<b>Grand Total</b>	<b>100</b>	<b>35.1</b>	<b>64.9</b>	المجموع الكلي

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**Table 7: Percentage Distribution of Establishments in the West Bank by Reason for Not Connecting with Internet, 2009**

Reason	Percentage	
Cost of Internet	6.4	
No Need	77.4	
Security Concerns	5.4	( )
Other*	10.8	*
<b>Total</b>	<b>100</b>	

\* Other includes "no skilled persons available".

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**Table 8: Percentage Distribution of Establishments in the West Bank by Speed of Internet Connecting and Employment Size, 2009**

Speed	المجموع الكلي Grand total	Employment Size			
		+10	9-5	4-0	
Less than 256 kbps	22.4	12.0	18.7	24.2	256
256 kbps and more	72.1	85.7	78.7	69.4	256
Don't Know Speed	5.5	2.3	2.6	6.4	
<b>Total</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>100</b>	

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**Table 9: Percentage Distribution of Establishments in the West Bank by the Main Purpose of Using Internet, 2009**

Main Purpose	Percentage	
Sending and Receiving e-mail and Communicating With Governmental Establishments	47.2	
Information Search and Getting Information About Goods and Services	38.6	
Purchasing Products and Providing Customer Services	11.5	
Other*	2.7	*
<b>Total</b>	<b>100</b>	

\* Other includes " Performing Internet Banking and Voice-Over Internet Protocol (VOIP) ".

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**Table 10: Percentage of Establishments in the West Bank that Use Computer and Having Computer Network by Type, 2009**

Type of Network	Percentage	
Intranet*	53.4	*
Extranet	4.6	
Local Area Network (LAN)	23.8	
Virtual Private Network (VPN)	10.1	
Virtual Private Network (VPN)	1.2	
Wireless Network	32.7	

\*There is a noticeable high variation for this item.

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**Table 11: Percentage Distribution of Establishments in the West Bank Having Internet and Using Electronic Transactions by Selected Variables, 2009**

Selected Variables	Total	Using Electronic Transactions		
		No	Yes	
<b>Employment Size</b>				
0-4	100	78.3	21.7	4-0
5-9	100	69.8	30.2	9-5
10+	100	66.0	34.0	+10
<b>Economic Activity</b>				
Industrial	100	75.1	24.9	
Constructions	100	72.5	27.5	
Wholesale and Retail Trade	100	69.2	30.8	
Transportation and Communication	100	77.1	22.9	
Financial Intermediation	100	94.6	5.4	
Services	100	82.8	17.2	
<b>Grand Total</b>	<b>100</b>	<b>76.1</b>	<b>23.9</b>	المجموع الكلي

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**Table 12: Percentage of Establishments in the West Bank Using Electronic Transactions by Method and Employment Size, 2009**

Selected Variables	Total	Employment Size			
		+10	9-5	4-0	
Internet*	81.8	91.3	79.8	80.3	*
Network	11.9	12.5	2.2	13.8	
Mobile	59.9	60.0	68.3	58.2	
Others	6.6	2.4	0.0	8.8	

\*There is a noticeable high variation for this item.

\*



**Table 13: Percentage of Establishments in the West Bank by the Main Purpose of Using Mobile and Economic Activity, 2009**

Main Purpose	Total	Economic Activity						
		Services	Financial Intermed-iation	Transportation and Communication	Wholesale and Retail- Trade	Construc-tions	Industrial	
Getting Information About Goods\Services	<b>84.9</b>	75.9	81.2	70.7	87.6	100	87.7	
Sending\Receiving e-mail	<b>5.3</b>	13.6	9.9	21.1	2.5	9.0	3.1	
Accessing the Internet	<b>7.0</b>	14.2	11.6	15.8	5.0	6.2	4.2	
Accessing Banking or other Financial Services	<b>32.8</b>	30.6	56.4	44.5	32.4	64.0	34.4	
Interacting with General Government Organizations	<b>29.5</b>	39.1	33.7	39.0	26.9	*64.4	23.9	
Providing Costumer Services	<b>77.2</b>	72.1	66.4	75.0	77.9	85.1	81.7	
Delivering Products over the Mobile Phone Line	<b>42.0</b>	*29.6	29.5	32.5	45.3	76.8	46.3	

\*There is a noticeable high variation for this item.

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**Table 14: Percentage Distribution of Establishments in the West Bank Engaged in Research and Development (R&D) and Selected Variables, 2009**

Selected Variables	Total	Doing (R&D)		
		No	Yes	
<b>Employment Size</b>				
0-4	100	98.1	1.9	4-0
5-9	100	92.8	7.2	9-5
10+	100	80.3	19.7	+10
<b>Economic Activity</b>				
Industrial	100	98.7	1.3	
Constructions	100	89.5	10.5	
Wholesale and Retail Trade	100	98.8	1.2	
Transportation and Communication	100	98.8	1.2	
Financial Intermediation	100	93.8	6.2	
Services	100	92.5	7.5	
<b>Grand Total</b>	<b>100</b>	<b>97.2</b>	<b>2.8</b>	المجموع الكلي