Palestinian National Authority
Palestinian Central Bureau of Statistics
ICT Business Survey, 2009

All information in this questionnaire is only for statistical purposes only. It is considered confidential in accordance with the General Statistics Law of 2000.		
IDH00 Enterprise number ☐☐☐☐☐☐	**IDH01** Governorate…………. ☐☐	
IDH02 Name of Enterprise ……...……………………..	**IDH03** Locality name…… ☐☐☐☐☐	
IDH04 Enterprise address: ………………..		
IDH05 Main economic activity……………………… ☐☐☐☐☐		
IDH06 Name of Owner of the Building……………	**IDH07** Name of owner or manager of the enterprise……	
ID08 Phone number of the Enterprise: ☐☐☐☐☐☐☐☐☐	**IDH9** Name of Respondent:……	

IR01	Result of the interview	1. Completed 2. Completely closed 3. Temporarily closed 4. Central government 5. Repeated 6. Could not reach the address 7. Refused 8. Other, specify …	☐
IR02	Interviewer's name:	IR03 Interviewer's number: ☐☐☐☐	Date:…./……/2010
IR04	Supervisor's name:	IR05 Supervisor's number: ☐☐☐☐	Date:…./……/2010
IR06	Editor's name:	IR07 Editor's number: ☐☐☐☐	Date:…./……/2010
IR08	Coder's name:	IR09 Coder's number: ☐☐☐☐	Date:…./……/2010
IR10	Data entry personal name:	IR11 Data entry personal number: ☐☐☐☐	Date:…./……/2010

Re01	No. of Employees who are able to use computer ?		No. of Employees
			☐☐☐

Re02	No. of Employees who are actually use computer ?		No. of Employees
			☐☐☐

Re03	No. of Employees who are actually using the Internet ?		No. of Employees
			☐☐☐

Re04	No. of Employees with (IT or ICT) specialty ?	No. of Employees		
		Males	Females	Total
		☐☐	☐☐	☐☐

Re05	No. of equipments\ Applicances available in the (Enterprise) ?	Equipments	Number
		A. Office Computer\ Laptop	☐☐☐
		B. Computer Linked to Internet	☐☐☐
	000: Not available	C. Fix phone	☐☐☐
		D. Palestinian Mobile Line	☐☐☐
		E. Israeli Mobile Line	☐☐☐

Us01	During the last year, did the (Enterprise) Use the Computer ?	1.Yes 2.No **(Skip to Us14)**	☐

Us02	Did the (Enterprise) use the Internet ?	1.Yes **(Skip to Us04)** 2.No	☐

Us03	What is the main reason for not using the Internet ? **(Skip to Us14)**	1. Cost of the Internet 2. No Skilled Persons 3. Type of work doesn't require using 4. Not Interested 5. Security Concerns 6. Other, specify …	☐

Us04	Which speed the (Enterprise) is using for Internet?	1. Less than 256kbps 2. 256kbps and more 3. Don't know	☐

Us05	For what purposes the (Enterprise) is using Internet ? 1. Yes 2. No	1. Sending\Receiving e-mail	☐
		2. Getting Information About Goods\Services	☐
		3. Interacting With Governmental Establishments	☐
		4. Providing Costumers Services	☐
		5. Purchasing Products	☐
		6. Performing Internet Banking	☐
		7. Information Search	☐
		8. Voice-Over Internet Protocol (VOIP)	☐
		9. Other, specify …	☐

Us06	**From the above purposes, what is the main purpose of using Internet?**	Answer…………..Code	☐
Us07	**Which of the following computer networks available in the (Enterprise) ?** 1. **Yes** 2. **No**	1. Intranet 2. Extranet 3. Local Area Network (LAN) 4. Wide Area Network (WAN) 5. Virtual Private Network (VPN) 6. Wireless Network	☐ ☐ ☐ ☐ ☐ ☐
Us08	**Did the (Enterprise) place \ receive orders electronically?**	1. Yes 2. No, **(Skip to Us10)**	☐
Us09	**From which of the following did the (Enterprise) use for e-transactions?** 1. **Yes** 2. **No**	1. Internet 2. Network 3. Mobile 4. Other, specify…	☐ ☐ ☐ ☐
Us10	**Did the (Enterprise) has a domain name?**	1. Yes 2. No, **(Skip to Us14)**	☐
Us11	**Is the name of domain is "Ps "?**	1. Yes 2. No	☐
Us12	**Did the (Enterprise) has Internal email system?**	1. Yes 2. No	☐
Us13	**Did the (Enterprise) has website?**	1. Yes 2. No	☐
Us14	**During the last year, did the (Enterprise) Use the Mobile phone ?**	1.Yes 2.No **(Skip to Us16)**	☐
Us15	**During the last year, did the (enterprise) Use the Mobile for Business ?** 1. **Yes** 2. **No**	1. Getting Information About Goods\Services 2. Sending\Receiving e-mail 3. Internet Access 4. Performing Internet Banking 5. Interacting With Governmental Establishments 6. Deliver Services 7. Present Services via Mobile	☐ ☐ ☐ ☐ ☐ ☐ ☐
Us16	**Did the (enterprise) Conduct Studies, Research and Development in the Following Fields ?** 1. **Yes** 2. **No**	1. Natural Siences 2. Engineeing and Technology 3. Medical Siences 4. Agricultural Sciences 5. Social Sciences 6. Humanities Sciences	☐ ☐ ☐ ☐ ☐ ☐