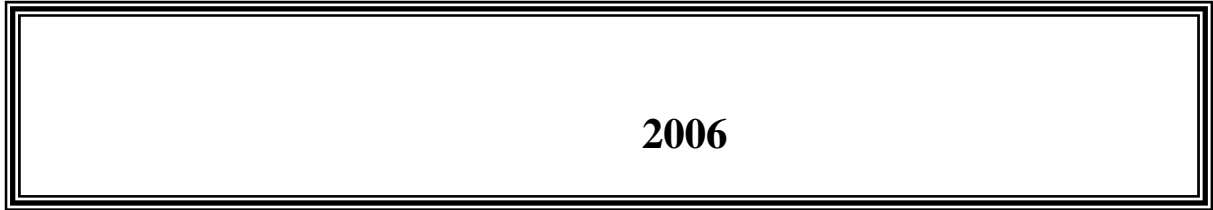




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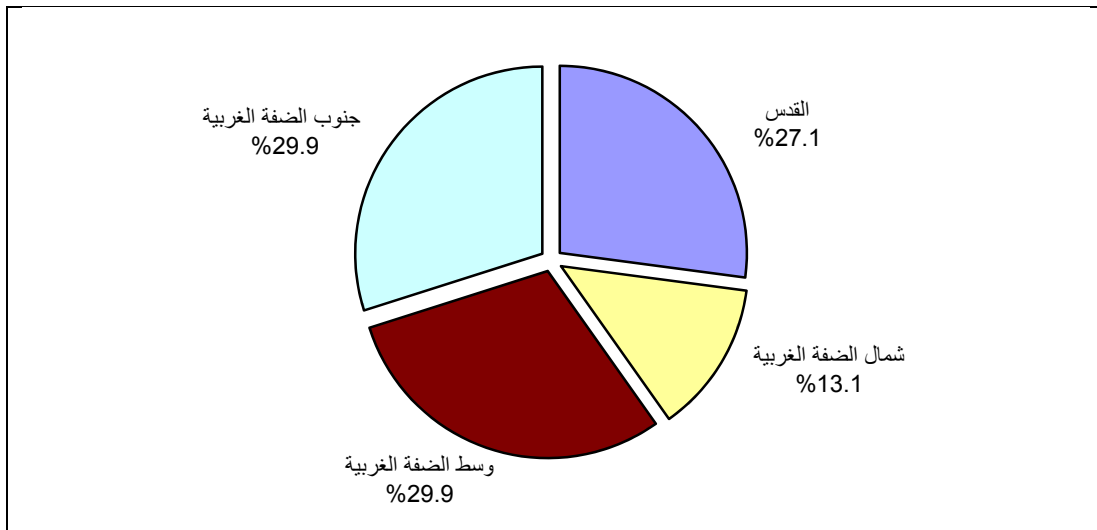
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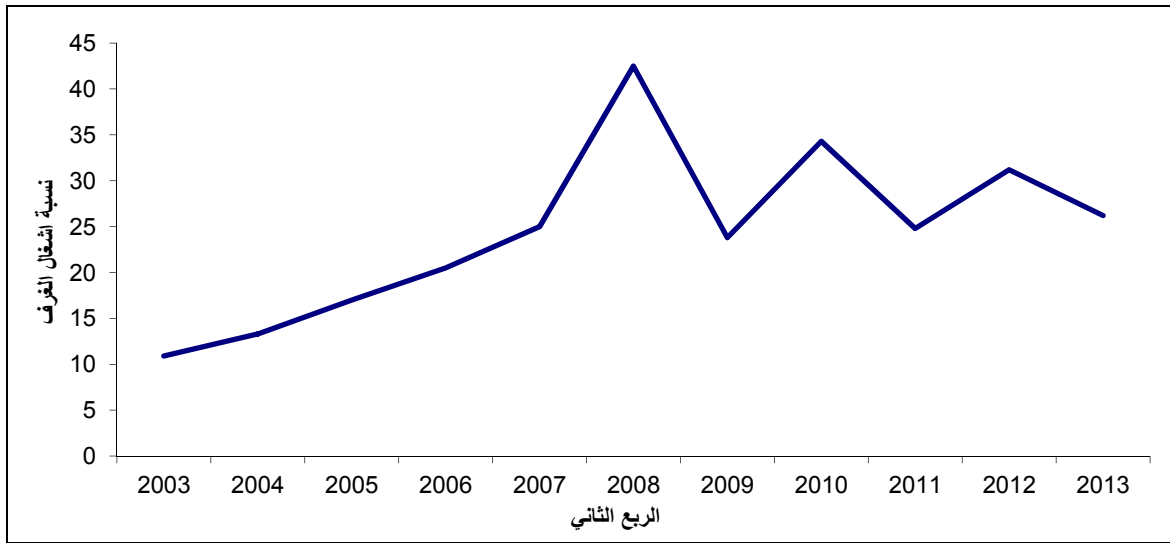
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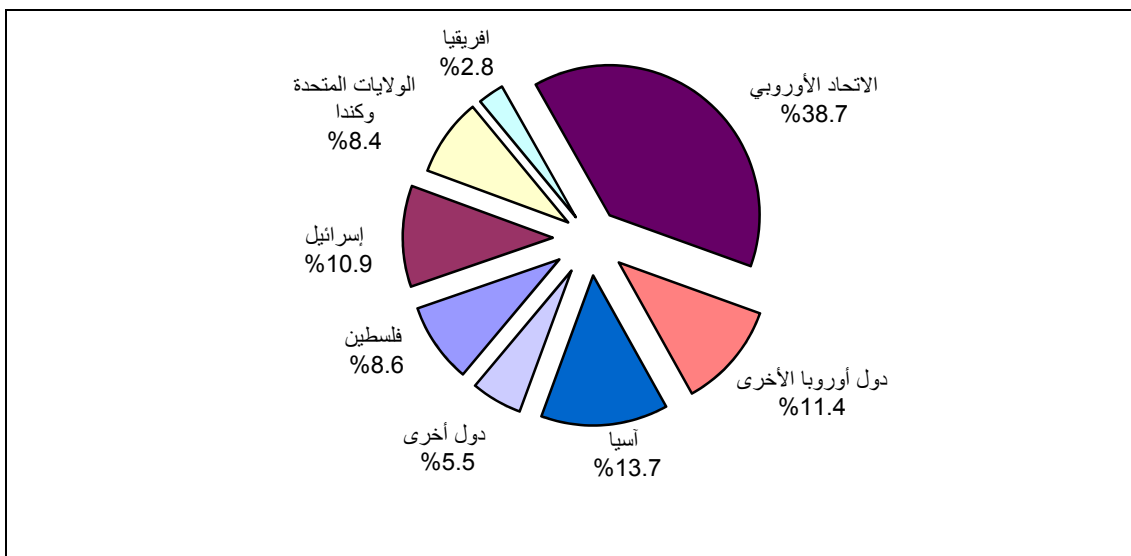
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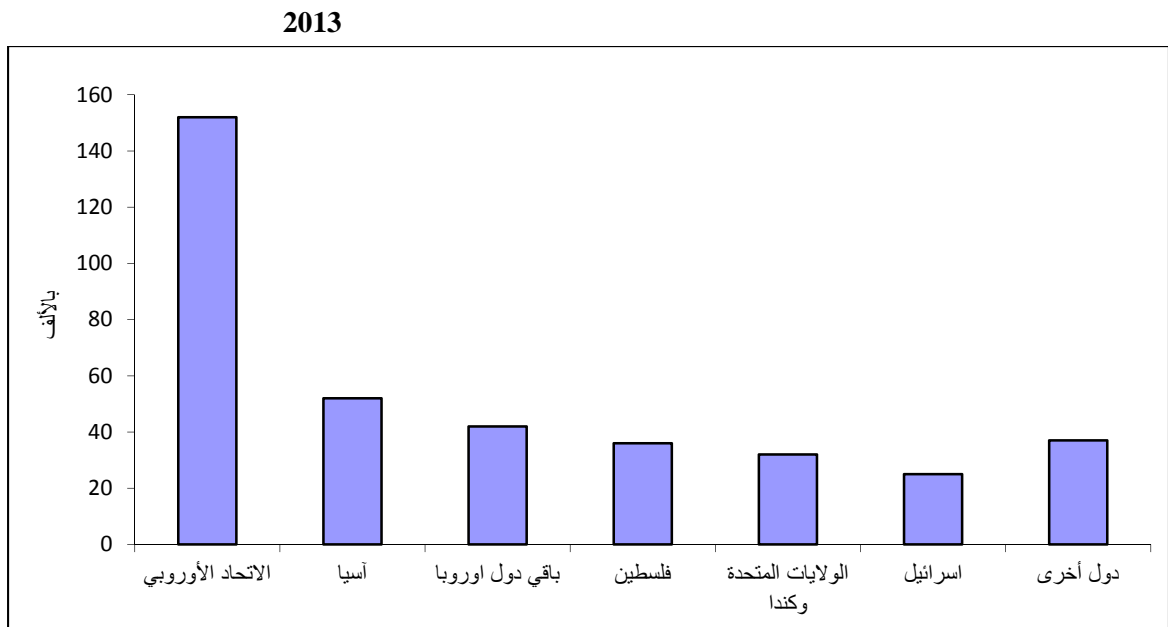
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Tables

جدول 1: المؤشرات الرئيسية للنشاط الفندقى حسب الشهر والمنطقة خلال الربع الثانى، 2013

Table 1: Main Indicators for Hotel Activities by Month and Region During the Second Quarter, 2013

Region	Month	إشغال الأسرة		إشغال الغرف		عدد ليالي المبيت No. of Nights	عدد النزلاء No. of Guests	عدد الأسرة المتاح No. of Beds	عدد الغرف المتاح No. of Rooms	عدد الفنادق No. of Hotels	الشهر	المنطقة
		Bed Occupancy		Room Occupancy								
		%	متوسط Average	%	متوسط Average							
West Bank *		30.7	4,141.2	26.2	1,539.2	376,848	153,085	13,472	5,865			الضفة الغربية*
All Regions	April	37.5	5,001.5	30.7	1,774.3	150,044	58,995	13,327	5,786	104	نيسان	كافة المناطق
	May	34.5	4,666.5	28.2	1,657.4	144,663	56,643	13,545	5,873	107	أيار	
	June	20.2	2,738.0	19.9	1,182.0	82,141	37,447	13,545	5,936	107	حزيران	
North of West Bank	April	20.5	154.3	20.1	51.5	4,629	3,195	751	257	13	نيسان	شمال الضفة الغربية
	May	14.3	112.8	21.7	58.5	3,498	3,042	787	269	14	أيار	
	June	24.1	189.5	23.5	63.2	5,685	4,132	787	269	14	حزيران	
Middle of West Bank	April	22.9	791.8	42.9	598.5	23,755	9,332	3,454	1,396	31	نيسان	وسط الضفة الغربية
	May	21.7	763.4	38.3	543.2	23,666	8,341	3,520	1,418	32	أيار	
	June	22.4	790.2	36.0	533.6	23,706	7,814	3,520	1,481	32	حزيران	
Jerusalem	April	37.1	1,292.6	38.1	598.1	38,778	16,508	3,484	1,570	28	نيسان	القدس
	May	32.9	1,152.3	35.4	559.6	35,722	16,147	3,507	1,582	29	أيار	
	June	21.3	745.4	23.0	364.5	22,362	13,388	3,507	1,582	29	حزيران	
South of West Bank	April	49.0	2,762.7	20.5	526.1	82,882	29,960	5,638	2,563	32	نيسان	جنوب الضفة الغربية
	May	46.0	2,638.0	19.1	496.1	81,777	29,113	5,731	2,604	32	أيار	
	June	17.7	1,012.9	8.5	220.7	30,388	12,113	5,731	2,604	32	حزيران	

*Represents the quarter average except number of guests and number of guest nights which represent the total for the quarter.

* يمثل المعدل خلال الربع لكافة المؤشرات باستثناء عدد النزلاء وعدد ليالي المبيت حيث يمثل المجموع

جدول 2: عدد الفنادق وعدد الغرف حسب توفر التجهيزات والمنطقة كما فى شهر حزيران، 2013
 Table 2: Number of Hotels and Rooms by Facilities and Region as in June, 2013

Region	Facilities								عدد الغرف No. of Rooms	عدد الفنادق No. of Hotels	المنطقة
	إنترنت Internet	هاتف Telephone	تكييف Air Conditioning	تدفئة Heating	ثلاجة Refrigerator	تلفزيون T.V	مذياع Radio	حمام خاص Private Bathroom			
West Bank	4,384	5,726	5,695	5,849	4,500	5,571	366	5,826	5,936	107	الضفة الغربية
North of West Bank	220	203	218	226	199	208	0	235	269	14	شمال الضفة الغربية
Middle of West Bank	1,367	1,425	1,466	1,466	1,273	1,437	0	1,464	1,481	32	وسط الضفة الغربية
Jerusalem	1,556	1,527	1,548	1,555	960	1,415	299	1,525	1,582	29	القدس
South of West Bank	1,241	2,571	2,463	2,602	2,068	2,511	67	2,602	2,604	32	جنوب الضفة الغربية

جدول 3: عدد الفنادق حسب توفر الخدمات العامة والمنطقة كما فى شهر حزيران، 2013

Table 3: Number of Hotels by Availability of Public Services and Region as in June, 2013

Region	Public Services											عدد الفنادق No. of Hotels	المنطقة
	أخرى Other	خدمات للغرف Room Services	متاجر Shops	مصبغة Laundry	تصوير وثائق Photocopying	مقهى Cofee-shop	طباعة Typing	حانة Bar	إنترنت Internet	فاكس Fax	هاتف عمومي Puplic Telephone		
West Bank	54	102	20	61	98	62	92	58	102	102	18	107	الضفة الغربية
North of West bank	1	13	4	11	9	7	9	1	11	10	1	14	شمال الضفة الغربية
Middle of West bank	26	32	6	18	32	21	28	13	32	32	4	32	وسط الضفة الغربية
Jerusalem	22	26	2	12	26	18	26	17	28	28	8	29	القدس
South of West bank	5	31	8	20	31	16	29	27	31	32	5	32	جنوب الضفة الغربية

جدول 4: متوسط عدد العاملين في الفنادق حسب طبيعة العمل والجنس والمنطقة خلال الربع الثانى، 2013

Table 4: Average Number of Workers in Hotels by Type of Work, Sex and Region During the Second Quarter, 2013

Region	المجموع			تشغيل			إدارة			عدد الفنادق * No. of Hotels *	المنطقة
	المجموع Total	إناث Females	ذكور Males	المجموع Total	إناث Females	ذكور Males	المجموع Total	إناث Females	ذكور Males		
West Bank	2,793	672	2,121	2,251	509	1,742	542	163	379	107	الضفة الغربية
North of West Bank	112	14	98	71	7	64	41	7	34	14	شمال الضفة الغربية
Middle of West Bank	953	127	826	800	95	705	153	32	121	32	وسط الضفة الغربية
Jerusalem	885	304	581	686	231	455	199	73	126	29	القدس
South of West Bank	843	227	616	694	176	518	149	51	98	32	جنوب الضفة الغربية

*As in June, 2013

* كما في شهر حزيران، 2013

جدول 5: عدد ونسبة النزلاء حسب الجنسية والمنطقة خلال الربع الثانى، 2013

Table 5: Number and Percentage of Guests by Nationality and Region During the Second Quarter, 2013

Region	Month	Nationality										عدد الفنادق No. of Hotels	الشهر	المنطقة
		& U.S.A الولايات المتحدة وكندا Canada		آسيا Asia		إسرائيل Israel		دول عربية Arab Countries		فلسطين Palestine				
		%	العدد Number	%	العدد Number	%	العدد Number	%	العدد Number	%	العدد Number			
West Bank		8.4	12,833	13.7	21,014	10.9	16,683	2.7	4,077	8.6	13,284			الضفة الغربية
All Regions	April	6.9	4,067	14.6	8,612	7.9	4,647	3.1	1,843	7.3	4,297	104	نيسان	كافة المناطق
	May	7.5	4,232	16.7	9,444	9.8	5,559	2.9	1,667	7.8	4,399	107	أيار	
	June	12.1	4,534	7.9	2,958	17.3	6,477	1.5	567	12.3	4,588	107	حزيران	
North of West Bank	April	3.2	101	0.2	5	54.4	1,737	1.2	39	22.6	721	13	نيسان	شمال الضفة الغربية
	May	1.2	36	0.4	12	55.2	1,680	1.3	40	22.6	686	14	أيار	
	June	3.1	129	0.1	3	69.3	2,865	0.6	26	15.9	658	14	حزيران	
Middle of West Bank	April	9.6	897	16.5	1,544	15.3	1,429	3.0	282	25.7	2,399	31	نيسان	وسط الضفة الغربية
	May	12.9	1,072	12.9	1,076	19.4	1,616	4.1	341	31.5	2,631	32	أيار	
	June	10.6	825	9.4	738	23.8	1,861	2.4	191	36.5	2,853	32	حزيران	
Jerusalem	April	15.4	2,540	7.0	1,148	3.8	632	0.3	46	0.2	36	28	نيسان	القدس
	May	14.9	2,412	6.0	969	7.6	1,228	0.5	73	0.1	15	29	أيار	
	June	22.4	2,998	4.9	654	5.9	784	0.9	115	0.0	0	29	حزيران	
South of West Bank	April	1.8	529	19.7	5,915	2.8	849	4.9	1,476	3.8	1,141	32	نيسان	جنوب الضفة الغربية
	May	2.4	712	25.4	7,387	3.6	1,035	4.2	1,213	3.7	1,067	32	أيار	
	June	4.8	582	12.9	1,563	8.0	967	1.9	235	8.9	1,077	32	حزيران	

جدول 5 (تابع): عدد ونسبة النزلاء حسب الجنسية والمنطقة خلال الربع الثانى، 2013

Table 5 (Cont.): Number and Percentage of Guests by Nationality and Region During the Second Quarter, 2013

Region	Month	المجموع Total		الجنسية										الشهر	المنطقة
				استراليا ونيوزيلاندا Australia & Newzeland		أفريقيا Africa		دول أوروبا الأخرى Other European Countries		الاتحاد الأوروبي European Union		دول أمريكا الأخرى Central & South America			
		%	العدد Number	%	العدد Number	%	العدد Number	%	العدد Number	%	العدد Number	%	العدد Number		
West Bank		100	153,085	0.5	721	2.8	4,240	11.4	17,388	38.7	59,317	2.3	3,528		الضفة الغربية
All Regions	April	100	58,995	0.3	194	1.3	739	9.2	5,451	48.2	28,413	1.2	732	نيسان	كافة المناطق
	May	100	56,643	0.3	168	3.6	2,018	13.8	7,801	34.3	19,444	3.4	1,911	أيار	
	June	100	37,447	1.0	359	4.0	1,483	11.0	4,136	30.6	11,460	2.3	885	حزيران	
North of West Bank	April	100	3,195	0.0	0	0.0	1	4.4	142	14.0	446	0.1	3	نيسان	شمال الضفة الغربية
	May	100	3,042	0.0	1	0.0	0	4.6	139	13.1	397	1.6	51	أيار	
	June	100	4,132	0.2	7	0.2	4	3.6	150	6.8	283	0.2	7	حزيران	
Middle of West Bank	April	100	9,332	0.7	63	0.0	0	0.6	59	27.2	2,526	1.4	133	نيسان	وسط الضفة الغربية
	May	100	8,341	0.3	32	0.9	76	0.0	0	17.8	1,483	0.2	14	أيار	
	June	100	7,814	1.4	109	0.2	0	0.0	0	15.4	1,200	0.5	37	حزيران	
Jerusalem	April	100	16,508	0.6	99	3.8	627	6.9	1,145	60.6	10,011	1.4	224	نيسان	القدس
	May	100	16,147	0.7	109	5.7	928	9.1	1,476	53.5	8,641	1.8	296	أيار	
	June	100	13,388	1.2	162	9.5	1,267	5.8	779	46.6	6,249	2.8	380	حزيران	
South of West Bank	April	100	29,960	0.2	32	0.4	111	13.7	4,105	51.5	15,430	1.2	372	نيسان	جنوب الضفة الغربية
	May	100	29,113	0.1	26	3.5	1,014	21.2	6,186	30.6	8,923	5.3	1,550	أيار	
	June	100	12,113	0.6	81	1.8	212	26.5	3,207	30.8	3,728	3.8	461	حزيران	

جدول 6: عدد ونسبة ليالى المبيت حسب الجنسية والمنطقة خلال الربع الثانى 2013

Table 6: Number and Percentage of Guest Nights by Nationality and Region During the Second Quarter, 2013

Region	Month	Nationality										عدد الفنادق No. of Hotels	الشهر	المنطقة
		& U.S.A الولايات المتحدة وكندا Canada		آسيا Asia		إسرائيل Israel		دول عربية Arab Countries		فلسطين Palestine				
		%	العدد Number	%	العدد Number	%	العدد Number	%	العدد Number	%	العدد Number			
West Bank		8.6	32,445	13.7	51,702	6.7	25,350	4.5	16,918	9.5	35,960			الضفة الغربية
All Regions	April	6.9	10,345	14.3	21,422	5.1	7,638	5.8	8,657	6.9	10,392	104	نيسان	كافة المناطق
	May	8.2	11,811	16.1	23,357	5.2	7,555	3.9	5,647	8.5	12,287	107	أيار	
	June	12.5	10,289	8.4	6,923	12.4	10,157	3.2	2,614	16.2	13,281	107	حزيران	
North of West Bank	April	4.7	219	0.1	5	64.2	2,973	0.9	42	16.5	762	13	نيسان	شمال الضفة الغربية
	May	1.0	36	0.4	15	60.6	2,121	1.3	44	19.8	692	14	أيار	
	June	2.3	131	0.1	3	76.0	4,322	0.5	26	12.9	735	14	حزيران	
Middle of West Bank	April	9.9	2,352	9.0	2,129	10.7	2,535	5.8	1,386	32.8	7,794	31	نيسان	وسط الضفة الغربية
	May	14.1	3,327	8.2	1,935	10.0	2,376	6.1	1,437	40.7	9,623	32	أيار	
	June	14.1	3,331	5.8	1,364	11.2	2,665	4.4	1,034	46.2	10,955	32	حزيران	
Jerusalem	April	16.3	6,321	7.1	2,737	2.9	1,111	0.2	96	0.2	66	28	نيسان	القدس
	May	17.0	6,087	4.8	1,722	4.6	1,658	0.5	187	0.6	210	29	أيار	
	June	21.0	4,702	5.4	1,217	5.0	1,114	1.4	308	0.0	0	29	حزيران	
South of West Bank	April	1.8	1,453	20.0	16,551	1.2	1,019	8.6	7,133	2.1	1,770	32	نيسان	جنوب الضفة الغربية
	May	2.9	2,361	24.1	19,685	1.7	1,400	4.9	3,979	2.2	1,762	32	أيار	
	June	7.0	2,125	14.3	4,339	6.8	2,056	4.1	1,246	5.2	1,591	32	حزيران	

جدول 6 (تابع): عدد ونسبة ليالى المبيت حسب الجنسية والمنطقة خلال الربع الثانى، 2013

Table 6 (Cont.): Number and Percentage of Guest Nights by Nationality and Region During the Second Quarter, 2013

Region	Month	المجموع Total		الجنسية										الشهر	المنطقة
				استراليا ونيوزيلاندا		أفريقيا		دول أوروبا الأخرى		الاتحاد الأوروبى		دول أمريكا الأخرى			
				Australia & Newzeland		Africa		Other European Countries		European Union		Central & South America			
%	العدد Number	%	العدد Number	%	العدد Number	%	العدد Number	%	العدد Number	%	العدد Number	%	العدد Number		
West Bank		100	376,848	0.5	1,848	2.3	8,323	11.1	41,797	40.3	151,904	2.8	10,601		الضفة الغربية
All Regions	April	100	150,044	0.5	694	1.1	1,701	9.9	14,865	47.8	71,725	1.7	2,605	نيسان	كافة المناطق
	May	100	144,663	0.3	460	3.2	4,560	13.3	19,281	37.3	53,850	4.0	5,855	أيار	
	June	100	82,141	0.8	694	2.5	2,062	9.3	7,651	32.1	26,329	2.6	2,141	حزيران	
North of West Bank	April	100	4,629	0.0	0	0.0	1	3.5	163	10.0	461	0.1	3	نيسان	شمال الضفة الغربية
	May	100	3,498	0.0	1	0.0	0	4.0	139	11.4	399	1.5	51	أيار	
	June	100	5,685	0.1	7	0.1	4	2.6	150	5.3	300	0.1	7	حزيران	
Middle of West Bank	April	100	23,755	0.6	143	0.0	0	1.7	396	27.5	6,541	2.0	479	نيسان	وسط الضفة الغربية
	May	100	23,666	0.4	103	0.6	151	0.0	0	19.6	4,640	0.3	74	أيار	
	June	100	23,706	0.9	223	0.0	0	0.0	0	16.6	3,945	0.8	189	حزيران	
Jerusalem	April	100	38,778	0.6	258	3.6	1,389	7.3	2,851	60.5	23,460	1.3	489	نيسان	القدس
	May	100	35,722	0.7	230	4.3	1,516	9.3	3,312	55.8	19,935	2.4	865	أيار	
	June	100	22,362	1.2	279	6.9	1,540	8.3	1,854	47.6	10,650	3.2	698	حزيران	
South of West Bank	April	100	82,882	0.3	293	0.4	311	13.8	11,455	49.8	41,263	2.0	1,634	نيسان	جنوب الضفة الغربية
	May	100	81,777	0.2	126	3.5	2,893	19.3	15,830	35.3	28,876	5.9	4,865	أيار	
	June	100	30,388	0.6	185	1.7	518	18.6	5,647	37.6	11,434	4.1	1,247	حزيران	

جدول 7: معدل مدة اقامة النزلاء في الفنادق (ليلة/نزيل) حسب الجنسية والمنطقة خلال الربع الثانى، 2013

Table 7: Average Length of Stay for the Guests in Hotels (Night/Guest) by Nationality and Region During the Second Quarter, 2013

Region	Month	المجموع Total	الجنسية										عدد الفنادق No. of Hotels	الشهر	المنطقة
			استراليا ونيوزيلاندا Australia & Newzeland	أفريقيا Africa	دول أوروبا الأخرى Other European Countries	الاتحاد الأوروبي European Union	دول أمريكا الأخرى Central & South America	الولايات المتحدة وكندا U.S.A & Canada	آسيا Asia	إسرائيل Israel	دول عربية Arab Countries	فلسطين Palestine			
West Bank		2.5	2.6	2.0	2.4	2.6	3.0	2.5	2.5	1.5	4.1	2.7			الضفة الغربية
All Regions	April	2.5	3.6	2.3	2.7	2.5	3.6	2.5	2.5	1.6	4.7	2.4	104	نيسان	كافة المناطق
	May	2.6	2.7	2.3	2.5	2.8	3.1	2.8	2.5	1.4	3.4	2.8	107	أيار	
	June	2.2	1.9	1.4	1.8	2.3	2.4	2.3	2.3	1.6	4.6	2.9	107	حزيران	
North of West Bank	April	1.4	0.0	1.0	1.1	1.0	1.0	2.2	1.0	1.7	1.1	1.1	13	نيسان	شمال الضفة الغربية
	May	1.1	1.0	0.0	1.0	1.0	1.0	1.0	1.3	1.3	1.1	1.0	14	أيار	
	June	1.4	1.0	1.0	1.0	1.1	1.0	1.0	1.0	1.5	1.0	1.1	14	حزيران	
Middle of West Bank	April	2.5	2.3	0.0	6.7	2.6	3.6	2.6	1.4	1.8	4.9	3.2	31	نيسان	وسط الضفة الغربية
	May	2.8	3.2	2.0	0.0	3.1	5.3	3.1	1.8	1.5	4.2	3.7	32	أيار	
	June	3.0	2.0	0.0	0.0	3.3	5.1	4.0	1.8	1.4	5.4	3.8	32	حزيران	
Jerusalem	April	2.3	2.6	2.2	2.5	2.3	2.2	2.5	2.4	1.8	2.1	1.8	28	نيسان	القدس
	May	2.2	2.1	1.6	2.2	2.3	2.9	2.5	1.8	1.4	2.6	14.0	29	أيار	
	June	1.7	1.7	1.2	2.4	1.7	1.8	1.6	1.9	1.4	2.7	0.0	29	حزيران	
South of West Bank	April	2.8	9.2	2.8	2.8	2.7	4.4	2.7	2.8	1.2	4.8	1.6	32	نيسان	جنوب الضفة الغربية
	May	2.8	4.8	2.9	2.6	3.2	3.1	3.3	2.7	1.4	3.3	1.7	32	أيار	
	June	2.5	2.3	2.4	1.8	3.1	2.7	3.7	2.8	2.1	5.3	1.5	32	حزيران	



**State of Palestine
Palestinian Central Bureau of Statistics**

**Hotel Activities in the West Bank
(Second Quarter, 2013)**

September, 2013

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Introduction

Tourism is considered to be a cornerstone of the Palestinian economy and there are many attractive tourist sites for people of all interests. PCBS has collected statistical data on tourism and hotel activities through a continuous and thorough monthly survey since 1996, in accordance with the recommendations of the World Tourism Organization and European Union. The survey aims to produce a comprehensive database and time series of basic indicators on the hotel industry to enable the development and promotion of the tourism industry in the State of Palestine.

This report addresses the main indicators of the hotel industry. These indicators include the number of hotels in operation, the number of rooms and beds, public facilities in the surveyed hotels, the number of employees in hotels, the number of guest nights in the reference period, the number of guests by nationality, and bed and room occupancy rates.

PCBS is pleased to present the results of the survey on hotel activities in the West Bank of Palestine for the second quarter of 2013 as an important statistical reference. It is hoped that this information will pave the way to the development of a comprehensive tourism program in line with international standards and user needs.

September, 2013

Ola Awad
President of PCBS

Chapter One

Main Findings

The main findings of the Hotel Activities Survey for the second quarter of 2013 show that 107 hotels operating in the West Bank responded to the June 2013 survey and have available 5,936 rooms with a total of 13,545 beds.

1.1 Hotel Capacity During June 2013

The hotels operating in the West Bank during June 2013 were distributed as follows:

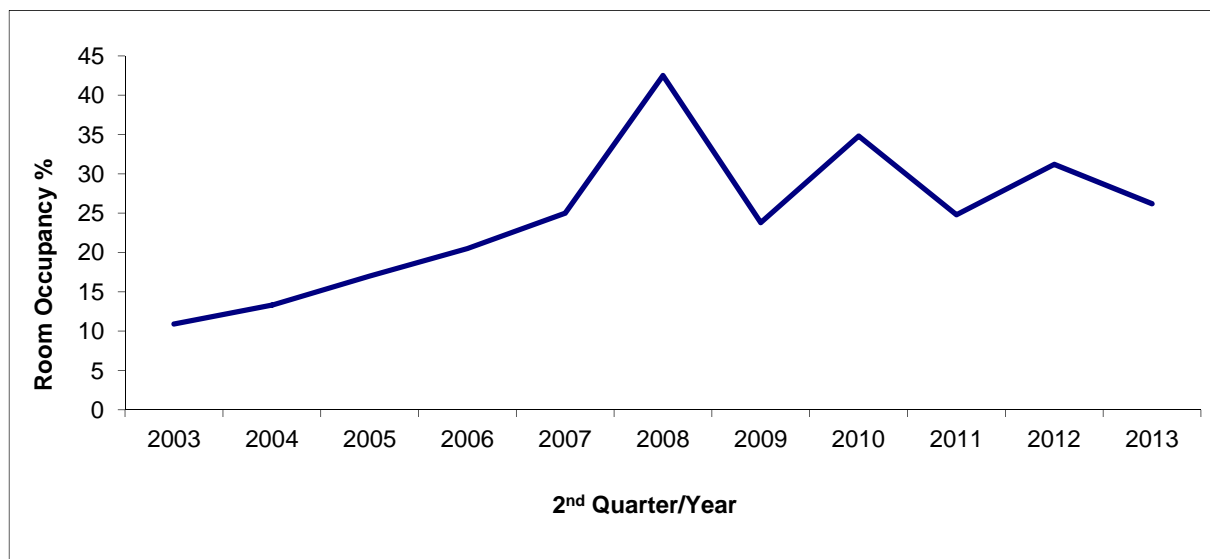
- North of West Bank: 14 hotels comprising 269 rooms with 787 beds.
- Middle of West Bank: 32 hotels comprising 1,481 rooms with 3,520 beds.
- Jerusalem region: 29 hotels comprising 1,582 rooms with 3,507 beds.
- South of West Bank: 32 hotels comprising 2,604 rooms with 5,731 beds.

1.2 Room Occupancy - Second Quarter 2013

Average room occupancy in West Bank hotels was 1,539.2, representing 26.2% of the rooms available.

Room occupancy during the second quarter of 2013 was 19.3% higher than in the previous quarter and 15.9% lower than in the second quarter of 2012.

Percentage of Room Occupancy in the West Bank Hotels, second Quarter (2003-2013)



1.3 Hotel Workers - Second Quarter 2013

There were 2,793 hotel workers: 2,121 males and 672 females. There were 542 workers in hotel administration: 379 males and 163 females. There were 2,251 workers in hotel services: 1,742 males and 509 females.

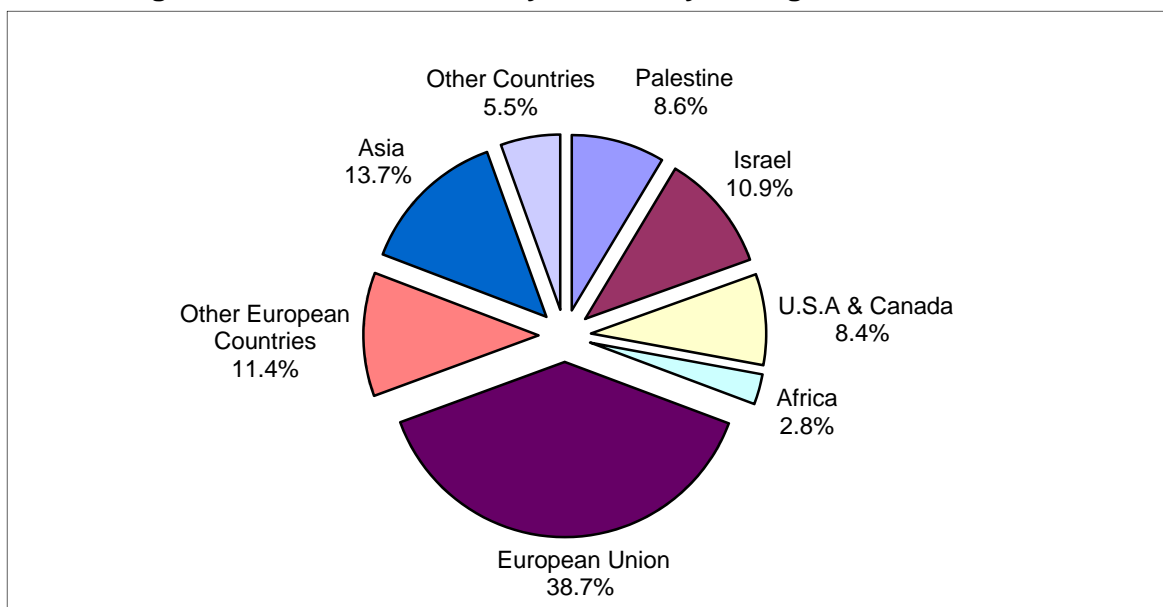
1.4 Guest and Night Occupancy - Second Quarter 2013

Guests in West Bank hotels totaled 153,085: 8.6% were Palestinian and 38.7% were from European Union countries. The number of guests fell by 3.2% compared to the second quarter of 2012.

The total night occupancy in West Bank hotels during the second quarter of 2013 was 376,848, of which 9.5% was by Palestinian guests, 40.3% by guests from European Union countries, 13.7% by guests from Asia and 8.6% by guests from the United States and Canada.

Occupancy was distributed by region as follows: 51.7% of total nights in hotels in the South of the West Bank, 25.7% in Jerusalem, 3.7% in the North of the West Bank and 18.9% in the Middle of the West Bank.

Percentage Distribution of Guests by Nationality During the Second Quarter, 2013



The table below presents the main results of the second quarter of 2013 and explains changes in the main indicators for Palestinian hotels compared to the previous quarter and the second quarter of 2013.

Percentage Change in Variables During the Second Quarter 2013 Compared to Second Quarter 2012 and First Quarter 2013

Indicator	Value During the 2 nd Quarter 2013	Percentage change (%) compared with	
		2 nd Quarter 2012	1 st Quarter 2013
Number of operating hotels	107	9.2	5.9
Average number of workers	2,793	4.5	6.0
Number of guests	153,085	-3.2	27.1
Number of guest nights	376,848	1.0	34.8
Average occupancy of rooms	1,539.2	-13.5	27.0
Average occupancy of beds	4,141.2	1.0	33.3
Room occupancy %	26.2	-15.9	19.3
Bed occupancy %	30.7	-4.2	25.0

Chapter Two

Methodology and Data Quality

2.1 Survey Objectives

By conducting this survey series, we aim to provide a regular flow of data on:

- Number of hotels in operation and the number of rooms and beds.
- Rooms and public facilities in the surveyed hotels.
- Number of hotel employees.
- Number of guest nights during the reference period.
- Number of guests by nationality.
- Bed occupancy and room occupancy rates.

2.2 Survey Questionnaire

The questionnaire was designed according to international standards and recommendations. The Higher Council for the Arab Tourist Industry and the Arab Studies Society both contributed to the questionnaire design to provide data on hotel identification, employees by type of work and sex, the number of rooms and beds, number of guests, their nationality, and room and bed occupancy.

2.3 Coverage

The frame of the survey was based on the Establishments Census conducted by PCBS in 2007. This frame undergoes continuous updating, adding newly-opened hotels and removing closed ones. Hotels which have ceased operations due to maintenance or repairs are not surveyed until they become functional again.

2.4 Field Work

The field workers recruited for the implementation of this survey were selected based on their experience in similar projects. Before being recruited, field workers undergo theoretical and practical training to enable them to carry out their duties properly. Field workers are trained in data collection, how to use the survey manual for concepts and definitions, interviewing and other tasks. Regular rounds of data collection are made to respondents, thus ensuring precision and the accuracy of data.

2.5 Office Work Activities

The completed questionnaires were delivered for office editing. Upon completion of data editing, the questionnaires underwent a process of verification and coding in accordance with the coding manuals.

2.6 Tabulation and Data Processing

After being edited, verified and coded, the data were captured electronically using a specially designed data entry program developed in accordance with pre-determined formats to fulfill all of the survey's objectives. Prior to initiating data entry, theoretical and practical training sessions were offered to data entry operators. The entered data undergoes electronic editing based on standard editing rules. In addition, random quality checks were undertaken to ensure error free data entry.

After completing data entry, editing and cleaning, statistical tables are produced according to the dissemination plan.

2.7 Data Quality

This includes ensuring:

1. Accuracy: the publication of reports and results on the website.
2. Timeliness and punctuality: the accuracy of the data in relation to the mismatch between the data and the true reality of the phenomenon in question in terms of statistical and non-statistical errors.
3. Temporary: This dimension refers to the period between the time reference of the data and the availability of these data for users where the improvement is temporary so that the data is published in a timely manner while maintaining a high level of accuracy.
4. Accessibility: Users can access the data via the website or through the public services department if more detailed information is required.
5. Comparability: The survey results were compared with the results of the second quarter of 2012 and the first quarter 2013.
6. Consistency: the methodology used in this survey based on visiting the total account units (hotels), it's Consistent with in the tourist police procedure in collecting data for the hotels visitors.
7. Completeness: this survey covers all the working hotels in the West Bank through the second quarter of 2013, the indicators of tourist activity were collected from all the hotels.

Comparability

By comparing the findings of this report with the previous quarterly results of the Hotel Activity Survey, the results should be logical and homogenous.

The table below presents the main indicators of hotel activities in the West Bank during the period of second quarter for the years (2010 -2013).

Main Indicators of Hotel Activities in West Bank During the Second Quarter of (2010-2013)

Indicator	Second Quarter			
	2010	2011	2012	2013
Number of operating hotels	94	98	98	107
Average number of workers	1,707	2,215	2,672	2,793
Number of guests	140,009	131,659	158,167	153,085
Number of guest nights	318,371	338,639	373,071	376,848
Average occupancy of rooms	1,648.0	1,335.9	1,778.9	1,539.2
Average occupancy of beds	3,511.7	3,721.3	4,099.7	4,141.2
Room occupancy %	34.3	24.8	31.2	26.2
Bed occupancy %	34.1	33.2	32.1	30.7

Response Rates:

The total number of hotels in West Bank amounted to 113 hotels, of which 108 are operating and 5 are temporarily closed, data collected for 107 hotels, and only one hotel refused to cooperate in West Bank with in the end of the second quarter of 2013.

Number of totally refused cases = 1 hotel

The percentages of non response = 1.0%

It could be noted from response averages that the percentage of response was very good at the level of West Bank.

2.8 Technical Notes

Any changes in the number of hotels, rooms and beds during the first quarter of 2013 were due to the following:

- A number of hotels were undergoing repair or maintenance and were not included in the findings presented in this report.
- Data include all establishments that conduct any type of hotel activity whether categorized or not.
- This publication disseminates indicators related to Jerusalem hotels separately from the Middle of West Bank region since Jerusalem has the largest number of hotels.
- Gaza Strip hotels are not included in this publication because of the inability of field workers there to conduct data collection.

Concepts and Definitions

This section presents the main concepts and definitions used to derive the main indicators of tourism statistics. These concepts and definitions are based on international recommendations in the field of tourism statistics, and are applied to the rest of the common subjects in the PCBS. The main concepts and definitions mentioned in this report were as follows:

Hotel:

It is defined as an accommodation establishment providing overnight lodging for the visitors in a room or unit. It should hold a number of persons exceeding that of an average single family. The establishment must be under one management, and provides various facilities and services to visitors.

Operating Hotels:

It is defined as the hotels that included in the sample frame and results, excluding the non operating hotels that are carrying out repairs or maintenance, and the hotels which didn't respond to the survey.

Number of Rooms:

It refers to the furnished rooms for the use of guests. Such rooms might be single, double, triple, or quadruple. Rooms involving more than four beds were classified under (others) in the questionnaire. As for the suite, it is usually comprised of one bedroom or more, a living room and private toilet facilities.

Available Beds and Rooms: (Indicator)

It refers to beds and rooms which are ready for use during the reference period. Rooms closed for maintenance or repairs are excluded.

Guests:

It refers to visitors staying in the hotels and using their facilities. Records of new guests are based on the number of visits regardless whether it's the same person or different.

Number of Guest Nights (Bed Occupancy): (Indicator)

Number of beds booked for hotel guests. Such beds are considered as occupied whether they were actually used or not. It is measured by guest night unit.

Room Occupancy: (Indicator)

Number of booked and paid rooms. Such rooms are considered occupied whether they were actually used or not.

Average (rooms, beds) Occupancy: (Indicator)

It is defined as the total number of occupied (rooms, beds) divided by the number of days.

Percentage of (rooms, beds) Occupancy: (Indicator)

It is defined as the average of (rooms, beds) occupancy divided by available (rooms, beds) multiplied by one hundred.

Average Length of Stay: (Indicator)

Represents the total of guest nights by nationality divided by number of guests of the same nationality.

North of West Bank:

Jenin, Tulkarm, Nablus, Qalqiliya, Salfit and Tubas governorates.

Middle of West Bank:

Ramallah and Al-Bireh, Jericho and Al-Aghwar governorates.

Jerusalem:

Jerusalem governorate.

South of West Bank:

Bethlehem and Hebron governorates.