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9.9	-5.5	-9.9	-15.4	-15.4	-7.7	100	
11.1	-1.3	-7.3	-6.5	-12.3	6.7	1,514	
42.8	40.8	-0.3	-58.4	-80.2	-81.0	452,625	
16.4	25.9	-24.8	-60.9	-77.7	-79.4	1,042,290	
11.1	17.1	-22.5	-57.7	-72.1	-77.3	1,481.3	
16.4	25.9	-24.8	-60.9	-77.7	-79.4	2,855.6	
-3.0	7.2	-25.1	-53.7	-65.1	-72.5	32.5	(%)
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I	81 I	4,239	8,984	74,545	178,726
II	87 II	4,373	9,269	99,148	240,388
111	89 III	4,668	10,145	135,939	310,643
IV	100 IV	4,926	10,857	142,993	312,533
I	75 I	4,004	8,441	69,380	168,167
*	91 * II	4,285	9,176	99,202	240,846
Ш	89 III	4,604	10,010	135,939	310,643
IV	97 IV	4,879	10,774	142,504	311,617

**Tables** 

#### 2009 :1-1 Table 1-1: Main Indicators for Hotel Activities in the Palestinian Territory by Month, 2009

	Bed Occupancy		Room O	Room Occupancy							
Month	% Rate%	Average	% Rate%	Average	No. of Guest Nights	No. of Guests	No. of Beds	No. of Rooms	No. of Hotels		
January	22.7	2,114.8	25.2	1,100.2	65,559	24,754	9,307	4,359	86		
February	20.8	1,897.4	23.8	1,014.3	53,127	25,283	9,101	4,265	83		
March	22.7	1,936.8	24.5	1,003.2	60,040	24,508	8,543	4,094	81		
April	25.8	2,278.4	25.0	1,052.1	68,352	26,412	8,822	4,211	82		
Мау	35.1	3,192.9	29.8	1,291.0	98,980	42,768	9,101	4,328	83		
June	24.6	2,435.2	30.7	1,407.2	73,056	29,968	9,899	4,585	87		
July	32.6	3,314.5	39.6	1,866.1	102,751	48,031	10,180	4,709	92		
August	36.7	3,672.2	40.7	1,887.5	113,838	46,996	10,016	4,633	89		
September	30.6	3,135.1	36.9	1,719.8	94,054	40,912	10,238	4,666	89		
October	37.8	4,026.1	41.9	2,013.5	124,809	54,661	10,654	4,811	94		
November	34.3	3,644.1	37.5	1,816.5	109,324	49,353	10,616	4,841	93		
December	22.4	2,529.0	30.5	1,561.8	78,400	38,979	11,301	5,126	100		
Annual Indicator *	29.1	2,855.6	32.5	1,481.3	1,042,290	452,625	9,815	4,552		*	

\* Represents the annual average of indicators except number of guests and number of guest nights which represents the annual total.

2009	:2-1
Table 1-2: Distribution of Hotels, R	ooms, and Beds by Categories of Number of Rooms, 2009

	No. of B	leds			No. of R	No. of Rooms			No. of	Hotels			
Categories of Number of Rooms	December	September	June	March	December	September	June	March	December	September	June	March	
1 – 14	438	386	280	431	138	121	102	143	13	11	9	13	14 - 1
15 - 29	1,088	1,022	1,065	884	482	445	467	443	23	21	22	20	29 - 15
30 - 44	1,567	1,286	1,318	1,121	734	617	620	527	21	18	18	15	44 - 30
45 - 59	1,273	1,173	1,054	780	597	547	491	391	12	11	10	8	59 - 45
60 - 74	1,368	999	1,064	898	657	519	530	457	10	8	8	7	74 - 60
75 +	5,567	5,372	5,118	4,429	2,518	2,417	2,375	2,133	21	20	20	18	+ 75
Total	11,301	10,238	9,899	8,543	5,126	4,666	4,585	4,094	100	89	87	81	

2009 :3-1 Table 1-3: Number of Persons Engaged in Hotels by Type of Work, Sex and Month, 2009

	Total		Operation	ı	Administration	on		
Month	Female	Male	Female	Male	Female	Male	No. of Hotels	
January	218	1,244	159	1,039	59	205	86	
February	211	1,281	153	1,073	58	208	83	
March	209	1,172	154	971	55	201	81	
April	211	1,112	159	938	52	174	82	
Мау	220	1,197	158	978	62	219	83	
June	227	1,278	167	1,065	60	213	87	
July	231	1,322	171	1,098	60	224	92	
August	226	1,277	170	1,069	56	208	89	
September	227	1,328	171	1,113	56	215	89	
October	244	1,391	180	1,155	64	236	94	
November	255	1,379	191	1,149	64	230	93	
December	263	1,446	200	1,195	63	251	100	
Annual average	228	1,286	169	1,071	59	215		

	Nationality					
Month	U.S.A & Canada	Asia	Israel	Arab Countries	Palestine	No. of Hotels
January	3,812	633	366	164	1,474	86
February	2,941	1,270	1,337	286	2,867	83
March	2,125	1,574	748	168	2,399	81
April	2,405	3,112	1,766	300	2,884	82
Мау	3,364	5,852	4,650	514	6,991	83
June	3,794	2,597	2,394	284	5,205	87
July	4,732	3,564	8,477	481	8,437	92
August	5,016	2,910	8,498	560	8,343	89
September	4,334	3,361	5,176	232	3,166	89
October	6,198	5,574	2,384	393	4,784	94
November	6,103	5,359	3,343	453	5,525	93
December	5,066	3771	5,056	242	4,928	100
Total	49,890	39,577	44,195	4,077	57,003	

2009 :4-1 Table 1- 4: Distribution of Guests in Hotels by Nationality and Month, 2009

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### Table 1-4 (Cont.): Distribution of Guests in Hotels by Nationality and Month, 2009

		Nationality								
Month	Total	Australia & New Zeland	Africa	Other European Count.	European Union	Central & South America				
January	24,754	19	1,509	7,382	9,237	158				
February	25,283	244	1,351	6,500	8,085	402				
March	24,508	96	1,336	6,443	8,965	654				
April	26,412	106	243	5,027	10,118	451				
Мау	42,768	114	256	5,114	13,272	2,641				
June	29,968	49	360	3,753	10,937	595				
July	48,031	46	338	4,761	15,886	1,309				
August	46,996	45	702	6,218	13,799	905				
September	40,912	319	476	5,930	17,008	910				
October	54,661	242	1,277	7,802	23,852	2,155				
November	49,353	173	1,119	8,089	17,156	2,033				
December	38,979	127	2,769	4,808	11,357	855				
Total	452,625	1,580	11,736	71,827	159,672	13,068				

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#### Table 1-5: Percentage Distribution of Guests in Hotels by Nationality and Month, 2009

	Nationality						
Month	U.S.A & Canada	Asia	Israel	Arab Countries	Palestine	No. of Hotels	
January	15.4	2.6	1.5	0.7	5.9	86	
February	11.6	5.0	5.3	1.1	11.3	83	
March	8.7	6.4	3.1	0.7	9.8	81	
April	9.1	11.8	6.7	1.1	10.9	82	
May	7.9	13.7	10.9	1.2	16.3	83	
June	12.7	8.7	8.0	0.9	17.4	87	
July	9.9	7.4	17.6	1.0	17.6	92	
August	10.7	6.2	18.1	1.2	17.8	89	
September	10.6	8.2	12.7	0.6	7.7	89	
October	11.3	10.2	4.4	0.7	8.8	94	
November	12.4	10.9	6.8	0.9	11.2	93	
December	13.0	9.7	13.0	0.6	12.6	100	
Total	11.0	8.7	9.8	0.9	12.6		

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### Table 1-5 (Cont.): Percentage Distribution of Guests in Hotels by Nationality and Month, 2009

		Nationality					
Month	Total	Australia & New Zeland	Africa	Other European Count.	European Union	Central & South America	
January	100	0.1	6.1	29.8	37.3	0.6	
February	100	1.1	5.3	25.7	32.0	1.6	
March	100	0.3	5.5	26.3	36.5	2.7	
April	100	0.4	0.9	19.1	38.3	1.7	
Мау	100	0.3	0.6	11.9	31.0	6.2	
June	100	0.2	1.2	12.4	36.5	2.0	
July	100	0.1	0.7	9.9	33.1	2.7	
August	100	0.1	1.5	13.1	29.4	1.9	
September	100	0.8	1.2	14.4	41.6	2.2	
October	100	0.4	2.3	14.4	43.6	3.9	
November	100	0.4	2.3	16.3	34.7	4.1	
December	100	0.3	7.1	12.3	29.2	2.2	
Total	100	0.3	2.6	15.9	35.3	2.9	

2009	: 6-1
Table 1-6: Distribution of Guest Nights	in Hotels by Nationality and Month, 2009

	Nationality						
Month	U.S.A & Canada	Asia	Israel	Arab Countries	Palestine	No. of Hotels	
January	11,087	1,702	727	322	2,808	86	
February	6,146	2,870	1,987	416	5,491	83	
March	6,466	3,985	1,213	304	4,501	81	
April	7,416	6,877	4,136	968	5,206	82	
Мау	8,046	12,516	9,000	693	11,922	83	
June	9,702	5,692	4,832	574	9,539	87	
July	11,455	7,372	13,030	896	14,885	92	
August	11,561	5,819	16,529	1,088	27,492	89	
September	10,456	7,107	9,595	518	6,042	89	
October	13,582	11,044	4,596	763	9,459	94	
November	12,697	11,799	6,155	685	10,206	93	
December	11,894	8,779	8,512	448	8,427	100	
Total	120,508	85,562	80,312	7,675	115,978		

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### Table 1-6 (Cont.): Distribution of Guest Nights in Hotels by Nationality and Month, 2009

		Nationality	_				
Month	Total	Australia & New Zeland	Africa	Other European Count.	European Union	Central & South America	
January	65,559	34	1,973	20,604	25,938	364	
February	53,127	345	1,425	15,006	18,470	971	
March	60,040	200	1,839	18,301	21,636	1,595	
April	68,352	302	475	13,147	28,638	1,187	
Мау	98,980	232	749	14,035	35,943	5,844	
June	73,056	115	889	10,205	29,794	1,714	
July	102,751	193	921	11,919	38,586	3,494	
August	113,838	154	1,526	14,119	33,506	2,044	
September	94,054	546	862	14,933	41,969	2,026	
October	124,809	446	2,720	17,558	60,886	3,755	
November	109,324	626	1,759	18,148	43,069	4,180	
December	78,400	440	4,304	9,785	23,881	1,930	
Total	1,042,290	3,633	19,442	177,760	402,316	29,104	

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	Nationality					
Month	U.S.A & Canada	Asia	Israel	Arab Countries	Palestine	No. of Hotels
January	16.9	2.6	1.1	0.5	4.3	86
February	11.6	5.4	3.7	0.8	10.3	83
March	10.8	6.6	2.0	0.5	7.5	81
April	10.8	10.1	6.1	1.4	7.6	82
May	8.1	12.6	9.1	0.7	12.0	83
June	13.3	7.8	6.6	0.8	13.1	87
July	11.1	7.2	12.7	0.9	14.5	92
August	10.2	5.1	14.5	1.0	24.2	89
September	11.1	7.6	10.2	0.6	6.4	89
October	10.9	8.8	3.7	0.6	7.6	94
November	11.6	10.8	5.6	0.6	9.3	93
December	15.2	11.2	10.9	0.6	10.7	100
Total	11.6	8.2	7.7	0.7	11.1	

Table 1-7: Percentage Distribution of Guest Nights in Hotels by Nationality and Month, 2009

2009 :( )7-1 Table 1-7(Cont.): Percentage Distribution of Guest Nights in Hotels by Nationality and Month, 2009

		Nationality				
Month	Total	Australia & New Zeland	Africa	Other European Count.	European Union	Central & South America
January	100	0.1	3.0	31.4	39.5	0.6
February	100	0.6	2.7	28.2	34.9	1.8
March	100	0.3	3.1	30.5	36.0	2.7
April	100	0.4	0.7	19.2	42.0	1.7
Мау	100	0.2	0.8	14.2	36.4	5.9
June	100	0.2	1.2	14.0	40.7	2.3
July	100	0.2	0.9	11.6	37.5	3.4
August	100	0.1	1.3	12.4	29.4	1.8
September	100	0.6	0.9	15.9	44.5	2.2
October	100	0.4	2.2	14.1	48.7	3.0
November	100	0.6	1.6	16.6	39.5	3.8
December	100	0.6	5.5	12.5	30.3	2.5
Total	100	0.3	1.9	17.1	38.6	2.8

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Month, 2009 (Nights/Guest)											
	Nationality										
Month	U.S.A & Canada	Asia	Israel	Arab Countries	Palestine	No. of Hotels					
January	2.9	2.7	2.0	2.0	1.9	86					
February	2.1	2.3	1.5	1.5	1.9	83					
March	3.0	2.5	1.6	1.8	1.9	81					
April	3.1	2.2	2.3	3.2	1.8	82					
Мау	2.4	2.1	1.9	1.3	1.7	83					
June	2.6	2.2	2.0	2.0	1.8	87					
July	2.4	2.1	1.5	1.9	1.8	92					
August	2.3	2.0	1.9	1.9	3.3	89					
September	2.4	2.1	1.9	2.2	1.9	89					
October	2.2	2.0	1.9	1.9	2.0	94					
November	2.1	2.2	1.8	1.5	1.8	93					
December	2.3	2.3	1.7	1.9	1.7	100					

# Table 1-8: Average Length of Stay per Guest in Hotels by Nationality and<br/>Month, 2009 (Nights/Guest)

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# Table 1-8 (Cont.): Average Length of Stay per Guest in Hotels by Nationality and<br/>Month, 2009 - ( Nights/Guest)

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		Nationality					
Month	Total Average	Australia & New Zeland	Africa	Other European Count.	European Union	Central & South America	
January	2.6	1.8	1.3	2.8	2.8	2.3	
February	2.1	1.4	1.1	2.3	2.3	2.4	
March	2.4	2.1	1.4	2.8	2.4	2.4	
April	2.6	2.8	2.0	2.6	2.8	2.6	
Мау	2.3	2.0	2.9	2.7	2.7	2.2	
June	2.4	2.3	2.5	2.7	2.7	2.9	
July	2.1	4.2	2.7	2.5	2.4	2.7	
August	2.4	3.4	2.2	2.3	2.4	2.3	
September	2.3	1.7	1.8	2.5	2.5	2.2	
October	2.3	1.8	2.1	2.3	2.6	1.7	
November	2.2	3.6	1.6	2.2	2.5	2.1	
December	2.0	3.5	1.6	2.0	2.1	2.3	
Total	2.3	2.3	1.7	2.5	2.5	2.2	

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		**			*		
Region/Quarter	** No. of Nights**	No. of Guests**	Average No. of Beds	Average No. of Rooms	No. of Hotels*		
Palestinian Territory	1,042,290	452,625	9,815	4,552			
I	178,726	74,545	8,984	4,239	81	1	
II	240,388	99,148	9,269	4,373	87	п	
Ш	310,643	135,939	10,145	4,668	89	ш	
IV	312,533	142,993	10,857	4,926	100	IV	
North of West Bank	15,631	8,579	323	149			
I	2,701	1,306	292	136	7	I	
II	3,255	1,834	292	136	7	П	
III	4,863	2,855	343	156	7	ш	
IV	4,812	2,584	364	166	7	IV	
Middle of West Bank	182,485	91,493	2,156	959			
I	19,239	10,222	1,921	836	20	I	
II	51,092	25,514	2,055	919	22	П	
III	59,497	29,047	2,222	989	22	Ш	
IV	52,657	26,710	2,424	1,091	26	IV	
Jerusalem	505,939	219,494	3,263	1,483			
I	95,983	37,239	2,972	1,394	27	I	
II	107,552	43,375	3,056	1,405	29	П	
III	150,852	68,849	3,478	1,554	30	Ш	
IV	151,552	70,031	3,545	1,580	34	IV	
South of West Bank	337,191	132,274	3,564	1,653			
I	60,487	25,524	3,340	1,597	19	I	
Ш	78,243	28,245	3,349	1,597	22	П	
III	95,277	35,082	3,578	1,651	22	ш	
IV	103,184	43,423	3,988	1,768	25	IV	
Gaza Strip	1,044	785	509	308			
I	316	254	459	276	8	I	
II	246	180	518	316	7	П	
III	154	106	524	318	8	ш	
IV	328	245	536	321	8	IV	

# Table 2-1: Main Indicators for Hotel Activities in the Palestinian Territory by Region and<br/>Quarter, 2009

\* At the end of the quarter

\*\* Represents the total of quarter months

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		Bed	Occupancy	Room O	ccupancy	( )	
Region/Quarter		% Rate%	Average Occupancy	% Rate%	Average Occupancy	Average length of Stay (Night)	1
Palestinian Territory		29.1	2,855.6	32.5	1,481.3	2.3	
	I	22.1	1,985.8	24.5	1,040.0	2.4	I
	II	28.5	2,641.6	28.6	1,250.6	2.4	II
	III	33.3	3,376.6	39.1	1,825.6	2.3	ш
	IV	31.3	3,397.1	36.5	1,797.1	2.2	IV
North of West Bank		13.3	42.8	18.7	27.8	1.8	
	Ι	10.3	30.0	15.3	20.8	2.1	1
	П	12.2	35.8	17.2	23.4	1.8	II
	Ш	15.4	52.9	20.9	32.5	1.7	III
	IV	14.4	52.3	20.7	34.4	1.9	IV
Middle of West Bank		23.2	500.0	34.5	330.5	2.0	
	Ι	11.1	213.8	20.0	167.3	1.9	I
	П	27.3	561.5	31.4	288.6	2.0	II
	III	29.1	646.7	46.5	460.3	2.0	Ш
	IV	23.6	572.4	36.8	401.7	2.0	IV
Jerusalem		42.5	1,386.1	62.8	931.5	2.3	
	Ι	35.9	1,066.5	50.2	699.4	2.6	I
	П	38.7	1,181.9	55.0	773.0	2.5	II
	III	47.1	1,639.7	72.9	1,133.2	2.2	Ш
	IV	46.5	1,647.3	70.5	1,113.7	2.2	IV
South of West Bank		25.9	923.8	11.5	189.4	2.5	جنوب الضفة الغربية
	Ι	20.1	672.1	9.4	149.8	2.4	I
	П	25.7	859.8	10.2	163.2	2.8	П
	Ш	28.9	1,035.6	12.0	198.4	2.7	III
	IV	28.1	1,121.6	13.9	244.9	2.4	IV
Gaza Strip		0.6	2.9	0.7	2.2	1.3	
	Ι	0.8	3.5	1.0	2.8	1.2	I
	II	0.5	2.7	0.8	2.4	1.4	II
	III	0.3	1.7	0.4	1.3	1.5	Ш
	IV	0.7	3.6	0.7	2.4	1.3	IV

# Table 2-1 (Cont.): Main Indicators for Hotel Activities in the Palestinian Territory by Region and<br/>Quarter, 2009

2009 :2-2 Table 2-2: Average Number of Hotel Rooms by Capacity, Region and Quarter, 2009

			Capacity						
Region/Quarter		Total	Other	Quito	Quadrupla	Triple	Double	Single	/
Palestinian Territory		4,552	Other 59	Suits 211	Quadruple 132	Triple 578	Double 2,951	Single 621	
	I	4,239	59	196	119	517	2,762	586	
	II	4,373	58	205	128	545	2,819	618	
		4,668	68	203	120	611	2,995	657	
	IV	4,926	48	210	163	640	3,215	632	
North of West Bank	IV	149		17	5	17	66	28	
North of West Bank	Ι	136	26	12	5	14	62	17	
	' 	136	20	11	5	14	62	17	
		156	9	20	6	18	69	34	
	IV	166	0	24	5	22	70	45	
Middle of West Bank		959	16	50	63	124	535	171	
	Ι	836	16	44	59	113	453	151	1
	II	919	13	50	60	119	496	181	Ш
	Ш	989	18	53	55	128	532	203	111
	IV	1,091	16	51	77	134	657	156	IV
Jerusalem		1,483	25	68	30	172	1,054	134	
	Ι	1,394	15	68	22	152	993	144	1
	II	1,405	16	65	30	166	1,000	128	П
	Ш	1,554	39	65	25	186	1,108	131	ш
	IV	1,580	30	75	45	186	1,111	133	IV
South of West Bank		1,653	2	56	34	256	1,130	175	
	I	1,597	2	56	33	233	1,101	172	1
	II	1,597	2	56	33	238	1,095	173	П
	Ш	1,651	2	56	35	269	1,117	172	ш
	IV	1,768	2	58	36	287	1,201	184	IV
Gaza Strip		308	0	20	0	9	166	113	
	Ι	276	0	16	0	5	153	102	1
	II	316	0	23	0	8	166	119	П
	Ш	318	0	22	0	10	169	117	111
	IV	321	0	20	0	11	176	114	IV

#### 2009 :3-2 Table 2-3: Number of Hotels and Rooms by Facilities and Region as of December, 2009

	Room	s Facilities								
Region	Internet	Air Condition	Heaters	Private Bathroom	Radio	Teleph- one	Refriger -ator	T.V	No. of Rooms	No. of Hotels
Palestinian Territory	2,454	4,446	4,540	4,861	1,306	4,540	3,271	4,394	4,926	100
North of West Bank	62	93	93	93	12	93	93	93	166	7
Middle of West Bank	767	1,047	1,038	1,063	167	982	881	1,047	1,091	26
Jerusalem	572	1,397	1,566	1,591	949	1,449	957	1,299	1,580	34
South of West Bank	859	1,654	1,760	1,800	153	1,717	1,089	1,682	1,768	25
Gaza Strip	194	255	83	314	25	299	251	273	321	8

2009 :4-2 Table 2-4: Public Utilities Available in Hotels by Region as of December, 2009

Region	Conferer	nce Halls	Restau	rants	
Region	Capacity	Number	Capacity	Number	No. of Hotels
Palestinian Territory	20,280	141	17,451	117	100
North of West Bank	1,965	8	695	10	7
Middle of West Bank	6,355	44	3,672	30	26
Jerusalem	2,345	42	3,270	30	34
South of West Bank	6,700	35	8,594	39	25
Gaza Strip	2,915	12	1,220	8	8

2009

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#### Table 2-4 (Cont.): Public Utilities Available in Hotels by Region as of December, 2009

Region	/	No. of		Parking		
Region	No.of Playgrou- nds/Sport Halls	swimming Pools	No. of Lifts	السعة Capacity	العدد Number	
Palestinian Territory	15	20	134	3,141	297	
North of West Bank	1	1	8	86	4	
Middle of West Bank	7	10	57	1,291	236	
Jerusalem	1	1	26	275	16	
South of West Bank	4	4	32	1,316	32	
Gaza Strip	2	4	11	173	9	

## Table 2-5: Average Number of Persons Engaged in Hotels by Type of Work, Sex, Regionand Quarter, 2009

		Tot	al	Opera	ation	Admin	istration	*	
Region/Quarter		Female	Male	Female	Male	Female	Male	No. of Hotels *	/
Palestinian Territory		228	1,286	169	1,071	59	215		
	Т	212	1,232	155	1,028	57	204	81	I
	П	218	1,196	161	994	57	202	87	н
	ш	227	1,309	170	1,093	57	216	89	ш
	IV	254	1,406	190	1,167	64	239	100	IV
North of West Bank		7	54	5	34	2	20		
	Ι	6	54	4	34	2	20	7	I
	П	6	55	4	34	2	21	7	Ш
	III	7	54	5	35	2	19	7	ш
	IV	8	53	6	33	2	20	7	IV
Middle of West Bank		43	391	30	330	14	61		
	I	36	328	24	276	12	52	20	I
	П	40	351	27	295	13	56	22	П
	Ш	41	422	29	359	12	63	22	Ш
	IV	56	461	38	389	18	72	26	IV
Jerusalem		82	468	57	391	25	78		
	I	77	495	52	417	25	78	27	I
	П	80	451	55	375	25	76	29	П
	Ш	83	458	59	383	24	75	30	Ш
	IV	87	469	62	388	25	81	34	IV
South of West Bank		95	316	78	274	17	42		
	I	92	300	75	263	17	37	19	I
	П	91	303	75	264	16	39	22	П
		94	314	77	271	17	43	22	111
	IV	102	345	84	298	18	47	25	IV
Gaza Strip		1	58	0	42	1	16		
	Ι	1	55	0	38	1	17	8	I
	II	1	36	0	26	1	10	7	П
	III	2	61	0	45	2	16	8	111
	IV	1	78	0	59	1	19	8	IV

\*Represents No. of hotels at the end of the quarter

2009	:6-2
Table 2-6: Distribution of Guests in Hote	ls by Nationality, Region and Quarter, 2009

		Nationality						
Region/Quarter		U.S.A & Canada	Asia	Israel	Arab Countries	Palestine	* No. of Hotels *	/
Palestinian Territory		49,890	39,577	44,195	4,077	57,003	I	
	Т	8,878	3,477	2,451	618	6,740	81	1
	Ш	9,563	11,561	8,810	1,098	15,080	87	н
	ш	14,082	9,835	22,151	1,273	19,946	89	ш
	IV	17,367	14,704	10,783	1,088	15,237	100	IV
North of West Bank		366	87	2,137	130	4,603		
	I	37	21	96	20	908	7	1
	П	90	32	233	32	1,139	7	П
	ш	126	22	1,000	34	1,310	7	ш
	IV	113	12	808	44	1,246	7	IV
Middle of West Bank		5,977	5,510	15,853	2,822	41,061		
	I	1,112	125	496	451	4,943	20	I
	П	934	1,932	3,548	696	11,619	22	П
	Ш	1,483	1,040	9,428	779	12,547	22	ш
	IV	2,448	2,413	2,381	896	11,952	26	IV
Jerusalem		38,705	14,606	14,492	216	22	34	
	I	6,830	1,353	1,588	37	5	27	I
	П	7,187	3,826	3,301	33	17	29	П
	Ш	11,598	4,482	6,328	142	0	30	ш
	IV	13,090	4,945	3,275	4	0	34	IV
South of West Bank		4,808	19,346	11,709	847	11,201		
	I	883	1,961	271	62	882	19	I
	П	1,350	5,763	1,724	337	2,263	22	П
	Ш	859	4,291	5,395	308	6,050	22	ш
	IV	1,716	7,331	4,319	140	2,006	25	IV
Gaza Strip		34	28	4	62	116		
	I	16	17	0	48	2	8	1
	П	2	8	4	0	42	7	П
	Ш	16	0	0	10	39	8	ш
	IV	0	3	0	4	33	8	IV

\* Represents No. of hotels at the end of the quarter

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Table 2-6 (Cont.): Distribution of Guests in Hotels b	by Nationality, Region and Quarter, 2009	)

			Nationality						
Region/Quarter		Total	Australia & New Zeland	Africa	Other European Count.	European Union	Central & South America	1	١
Palestinian Territory		452,625	1,580	11,736	71,827	159,672	13,068		
	I	74,545	359	4,196	20,325	26,287	1,214	I	
	Ш	99,148	269	859	13,894	34,327	3,687	II	
	ш	135,939	410	1,516	16,909	46,693	3,124	ш	
	IV	142,993	542	5,165	20,699	52,365	5,043	IV	
North of West Bank		8,579	16	13	5	1,197	25		
	Ι	1,306	3	1	0	216	4	I	
	П	1,834	5	2	3	290	8	II	
		2,855	3	8	1	347	4	III	
	IV	2,584	5	2	1	344	9	IV	
Middle of West Bank		91,493	296	321	5,041	11,037	3,575		
	I	10,222	148	39	678	1692	538	I	
	II	25,514	41	84	1,104	3851	1,705	II	
		29,047	72	88	1,096	2,241	273	III	
	IV	26,710	35	110	2,163	3,253	1,059	IV	
Jerusalem		219,494	1,000	5,272	39,849	97,098	8,234		
	Ι	37,239	159	585	9,750	16,371	561	I	
	Ш	43,375	201	711	7,768	18,585	1,746	II	
	Ш	68,849	197	1,202	12,122	30,299	2,479	III	
	IV	70,031	443	2,774	10,209	31,843	3,448	IV	
South of West Bank		132,274	264	6,107	26,862	49,911	1,219		
	Ι	25,524	47	3,548	9,827	7,935	108	I	
	II	28,245	22	62	5,019	11,477	228	II	
	III	35,082	138	218	3,690	13,776	357	III	
	IV	43,423	57	2,279	8,326	16,723	526	IV	
Gaza Strip		785	4	23	70	429	15		
	Ι	254	2	23	70	73	3	I	
	Ш	180	0	0	0	124	0	II	
	Ш	106	0	0	0	30	11	III	
	IV	245	2	0	0	202	1	IV	

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#### Table 2-7: Percentage Distribution of Guests in Hotels by Nationality, Region and Quarter, 2009

		Nationality							
Region/Quarter		U.S.A & Canada	Asia	Israel	Arab Countries	Palestine	* No. of Hotels *	1	
Palestinian Territory		11.0	8.7	9.8	0.9	12.6			
	ī	11.9	4.7	3.3	0.8	9.0	81	I	
	П	9.6	11.7	8.9	1.1	15.2	87	Ш	
	ш	10.4	7.2	16.3	0.9	14.7	89	ш	
	IV	12.1	10.3	7.5	0.8	10.7	100	IV	
North of West Bank		4.3	1.0	24.9	1.5	53.7			
	I	2.8	1.6	7.4	1.5	69.5	7	L	
	II	4.9	1.7	12.7	1.7	62.1	7	Ш	
	III	4.4	0.8	35.0	1.2	45.9	7	Ш	
	IV	4.4	0.5	31.3	1.7	48.2	7	IV	
Middle of West Bank		6.5	6.0	17.3	3.1	44.9			
	Т	10.9	1.2	4.9	4.4	48.4	20	I	
	Ш	3.7	7.6	13.9	2.7	45.5	22	II	
	111	5.1	3.6	32.5	2.7	43.2	22	111	
	IV	9.2	9.0	8.9	3.4	44.7	26	IV	
Jerusalem		17.6	6.7	6.6	0.1	0.0			
	Т	18.3	3.6	4.3	0.1	0.0	27	I	
	II	16.6	8.8	7.6	0.1	0.0	29	II	
	Ш	16.8	6.5	9.2	0.2	0.0	30	Ш	
	IV	18.7	7.1	4.7	0.0	0.0	34	IV	
South of West Bank		3.6	14.6	8.9	0.6	8.5	25		
	Ι	3.5	7.7	1.1	0.2	3.5	19	I	
	II	4.8	20.4	6.1	1.2	8.0	22	II	
	III	2.4	12.2	15.4	0.9	17.2	22	Ш	
	IV	4.0	16.9	9.9	0.3	4.6	25	IV	
Gaza Strip		4.3	3.6	0.5	7.9	14.8			
	I	6.3	6.7	0.0	18.9		8	I	
	II	1.1	4.4	2.2	0.0	23.3	7	II	
		15.1	0.0	0.0	9.4	36.8	8	III	
* Represents No. of hotel	IV	0.0	1.2	0.0	1.6	13.5	8	IV	

\* Represents No. of hotels at the end of the quarter

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		Nationality					
Region/Quarter	Total	Australia & New Zeland	Africa	Other European Count.	European Union	Central & South America	/
Palestinian Territory	100	0.3	2.6	15.9	35.3	2.9	
I	100	0.5	5.6	27.3	35.3	1.6	I
	100	0.3	0.9	14.0	34.6	3.7	П
	100	0.3	1.1	12.4	34.4	2.3	ш
IV	100	0.4	3.6	14.5	36.6	3.5	IV
North of West Bank	100	0.2	0.2	0.1	13.8	0.3	
I	100	0.2	0.1	0.0	16.6	0.3	I
Ш	100	0.3	0.1	0.2	15.9	0.4	II
	100	0.1	0.3	0.0	12.2	0.1	III
IV	100	0.2	0.1	0.0	13.3	0.3	IV
Middle of West Bank	100	0.3	0.4	5.5	12.1	3.9	
I	100	1.4	0.4	6.6	16.5	5.3	I
	100	0.2	0.3	4.3	15.1	6.7	II
	100	0.2	0.3	3.8	7.7	0.9	Ш
١v	100	0.1	0.4	8.1	12.2	4.0	IV
Jerusalem	100	0.5	2.4	18.2	44.1	3.8	
I	100	0.4	1.6	26.2	44.0	1.5	I
Ш	100	0.5	1.6	17.9	42.9	4.0	II
	100	0.3	1.7	17.6	44.1	3.6	Ш
١٧	100	0.6	4.0	14.6	45.4	4.9	IV
South of West Bank	100	0.2	4.6	20.3	37.8	0.9	
I	100	0.2	13.9	38.5	31.0	0.4	I
Ш	100	0.1	0.2	17.8	40.6	0.8	II
	100	0.4	0.6	10.5	39.4	1.0	Ш
IV	100	0.1	5.2	19.2	38.6	1.2	IV
Gaza Strip	100	0.5	2.9	8.9	54.7	1.9	
I	100	0.8	9.1	27.6	28.6	1.2	I
Ш	100	0.0	0.0	0.0	69.0	0.0	П
	100	0.0	0.0	0.0	28.3	10.4	Ш
١٧	100	0.8	0.0	0.0	82.5	0.4	IV

# Table 2-7 (Cont.): Percentage Distribution of Guests in Hotels by Nationality, Region and<br/>Quarter, 2009

2009	:8-2
Table 2-8: Distribution of Guest Night	s in Hotels by Nationality, Region and Quarter, 2009

		Nationalit	у		1			
Region/Quarter		U.S.A & Canada	Asia	Israel	Arab Countries	Palestine	* No. of Hotels *	/
Palestinian Territory		120,508	85,562	80,312	7,675	115,978		
	Т	23,699	8,557	3,927	1,042	12,800	81	I
	П	25,164	25,085	17,968	2,235	26,667	87	н
	ш	33,472	20,298	39,154	2,502	48,419	89	ш
	IV	38,173	31,622	19,263	1,896	28,092	100	IV
North of West Bank		942	310	2,348	403	9,027		
	Ι	147	53	105	95	1,759	7	1
	II	204	123	255	120	1,973	7	П
	111	264	96	1,079	88	2,658	7	Ш
	IV	327	38	909	100	2,637	7	IV
Middle of West Bank		16,360	12,369	30,942	4,617	77,105		
	T	2,333	620	815	676	9,292	20	I
	П	3,140	4,027	7,855	1,047	21,052	22	П
	Ш	4,643	2,635	17,066	1,260	24,717	22	111
	IV	6,244	5,087	5,206	1,634	22,044	26	IV
Jerusalem		88,259	31,593	26,314	457	48		
	I	18,336	3,392	2,658	109	10	27	I
	П	17,202	7,982	6,523	70	38	29	П
	Ш	26,026	9,168	10,425	270	0	30	ш
	IV	26,695	11,051	6,708	8	0	34	IV
South of West Bank		14,912	41,253	20,704	2,103	29,556		
	I	2,867	4,469	349	81	1,737	19	I
	П	4,615	12,942	3,331	998	3,522	22	П
	III	2,523	8,399	10,584	874	20,973	22	Ш
	IV	4,907	15,443	6,440	150	3,324	25	IV
Gaza Strip		35	37	4	95	242		
	Ι	16	23	0	81	2	8	1
	Ш	3	11	4	0	82	7	П
	III	16	0	0	10	71	8	Ш
	IV	0	3	0	4	87	8	IV

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Table 2-8 (Cont.): Distribution of Guest Nights in Hotels by Nationality, Region and Quarter, 2009

			Nationality					
Region/Quarter		Total	Australia & New Zeland	Africa	Other European Count.	European Union	Central & South America	
Palestinian Territory		1,042,290	3,633	19,442	177,760	402,316	29,104	
	I	178,726	579	5,237	53,911	66,044	2,930	I
	II	240,388	649	2,113	37,387	94,375	8,745	II
	III	310,643	893	3,309	40,971	114,061	7,564	11
	IV	312,533	1,512	8,783	45,491	127,836	9,865	١١
North of West Bank		15,631	51	23	11	2,422	94	
	I	2,701	12	1	0	525	4	I
	II	3,255	7	5	7	533	28	I
	III	4,863	3	9	1	651	14	11
	IV	4,812	29	8	3	713	48	I١
Middle of West Bank		182,485	853	902	7,658	25,514	6,165	
	Ι	19,239	187	60	923	3475	858	I
	II	51,092	117	234	2,084	8,173	3,363	II
		5,9497	296	288	1,708	6,317	567	111
	IV	52,657	253	320	2,943	7,549	1,377	I۷
Jerusalem		505,939	2,230	11,228	96,652	230,655	18,503	
	Ι	95,983	295	1,365	27,582	40,549	1,687	I
	II	107,552	479	1,693	20,190	48,875	4,500	II
	III	150,852	434	2,697	28,537	67,720	5,575	111
	IV	151,552	1,022	5,473	20,343	73,511	6,741	IV
South of West Bank		337,191	495	7,266	73,369	143,221	4,312	
	1	60,487	83	37,88	25,336	21,399	378	1
	II 	78,243	46	181	15,106	36,648	854	
	III 	95,277	160	315	10,725	39,341	1,383	
•	IV	103,184	206	2,982	22,202	45,833	1,697	IV
Gaza Strip		1,044	4	23	70	504	30	
	1	316	2	23	70	96	3	 
	II 	246	0	0	0	146	0	
		154	0	0	0	32	25	
	IV	328	2	0	0	230	2	IV

#### :9-2

	Nationality						
Region/Quarter	U.S.A & Canada	Asia	Israel	Arab Countries	Palestine	* No. of Hotels *	/
Palestinian Territory	11.6	8.2	7.7	0.7	11.1		
1	13.3	4.8	2.2	0.6	7.2	81	I
"	10.5	10.4	7.5	0.9	11.1	87	н
	10.8	6.5	12.6	0.8	15.6	89	ш
IV	12.2	10.1	6.2	0.6	9.0	100	IV
North of West Bank	6.0	2.0	15.0	2.6	57.8		
I	5.4	2.0	3.9	3.5	65.1	7	I
11	6.3	3.8	7.8	3.7	60.6	7	II
	5.4	2.0	22.2	1.8	54.7	7	III
IV	6.8	0.8	18.9	2.1	54.8	7	IV
Middle of West Bank	9.0	6.8	17.0	2.5	42.3		
I	12.1	3.2	4.2	3.5	48.3	20	I
Ш	6.1	7.9	15.4	2.0	41.2	22	II
	7.8	4.4	28.7	2.1	41.5	22	Ш
IV	11.9	9.7	9.9	3.1	41.9	26	IV
Jerusalem	17.4	6.2	5.2	0.1	0.0		
I	19.1	3.5	2.8	0.1	0.0	27	I
Ш	16.0	7.4	6.1	0.1	0.0	29	II
	17.3	6.1	6.9	0.2	0.0	30	III
IV	17.6	7.3	4.4	0.0	0.0	34	IV
South of West Bank	4.4	12.2	6.1	0.6	8.8		
I	4.7	7.4	0.6	0.1	2.9	19	I
Ш	5.9	16.5	4.3	1.3	4.5	22	II
	2.6	8.8	11.1	0.9	22.0	22	Ш
IV	4.8	15.0	6.2	0.1	3.2	25	IV
Gaza Strip	3.4	3.5	0.4	9.1	23.2		
I	5.1	7.3	0.0	25.6	0.6	8	I
Ш	1.2	4.5	1.6	0.0	33.3	7	II
	10.4	0.0	0.0	6.5	46.1	8	Ш
IV	0.0	0.9	0.0	1.2	26.5	8	IV

# Table 2-9: Percentage Distribution of Guest Nights in Hotels by Nationality, Region andQuarter, 2009

\* Represents No. of hotels at the end of the quarter.

#### :( ) 9-2

			Nationality					
Region/Quarter		Total	Australia & New Zeland	Africa	Other European Count.	European Union	Central & South America	1
Palestinian Territory		100	0.3	1.9	17.1	38.6	2.8	
	I	100	0.3	2.9	30.2	36.9	1.6	I
	II	100	0.3	0.9	15.6	39.2	3.6	11
	ш	100	0.3	1.1	13.2	36.7	2.4	111
	IV	100	0.5	2.8	14.6	40.8	3.2	IV
North of West Bank		100	0.3	0.1	0.1	15.5	0.6	
	I	100	0.4	0.0	0.0	19.6	0.1	1
	Ш	100	0.2	0.2	0.2	16.3	0.9	П
	Ш	100	0.1	0.2	0.0	13.3	0.3	Ш
	IV	100	0.6	0.2	0.1	14.7	1.0	IV
Middle of West Bank		100	0.5	0.5	4.2	13.8	3.4	
	I	100	1.0	0.3	4.8	18.1	4.5	I
	II	100	0.2	0.5	4.1	16.0	6.6	П
	Ш	100	0.5	0.5	2.9	10.6	1.0	Ш
	IV	100	0.5	0.6	5.6	14.2	2.6	IV
Jerusalem		100	0.4	2.2	19.1	45.7	3.7	
	I	100	0.3	1.4	28.7	42.3	1.8	I
	II	100	0.4	1.6	18.8	45.4	4.2	Ш
	Ш	100	0.3	1.8	18.9	44.8	3.7	Ш
	IV	100	0.7	3.6	13.4	48.6	4.4	IV
South of West Bank		100	0.1	2.2	21.8	42.5	1.3	
	T	100	0.1	6.3	41.9	35.4	0.6	I
	II	100	0.1	0.2	19.3	46.8	1.1	Ш
	Ш	100	0.2	0.3	11.3	41.3	1.5	Ш
	IV	100	0.2	2.9	21.5	44.5	1.6	IV
Gaza Strip		100	0.4	2.2	6.7	48.2	2.9	
	I	100	0.6	7.3	22.2	30.4	0.9	I
	II	100	0.0	0.0	0.0	59.4	0.0	П
	Ш	100	0.0	0.0	0.0	20.8	16.2	Ш
	IV	100	0.6	0.0	0.0	70.2	0.6	IV

# Table 2-9 (Cont.): Percentage Distribution of Guest Nights in Hotels by Nationality, Region andQuarter, 2009

### ( / ) 2009

#### :10-2

	Nationality						
Region/Quarter	U.S.A & Canada	Asia	Israel	Arab Countries	Palestine	* No. of Hotels *	/
Palestinian Territory	2.4	2.2	1.8	1.9	2.0		
I	2.7	2.5	1.6	1.7	1.9	81	1
II	2.6	2.2	2.0	2.0	1.8	87	н
Ш	2.4	2.1	1.8	2.0	2.4	89	ш
IV	2.2	2.2	1.8	1.7	1.8	100	IV
North of West Bank	2.6	3.6	1.1	3.1	2.0		
I	4.0	2.5	1.1	4.8	1.9	7	I
II	2.3	3.8	1.1	3.8	1.7	7	П
111	2.1	4.4	1.1	2.6	2.0	7	Ш
IV	2.9	3.2	1.1	2.3	2.1	7	IV
Middle of West Bank	2.7	2.2	2.0	1.6	1.9		
I	2.1	5.0	1.6	1.5	1.9	20	I
II	3.4	2.1	2.2	1.5	1.8	22	П
III	3.1	2.5	1.8	1.6	2.0	22	ш
IV	2.6	2.1	2.2	1.8	1.8	26	IV
Jerusalem	2.3	2.2	1.8	2.1	2.2	34	
I	2.7	2.5	1.7	2.9	2.0	27	1
II	2.4	2.1	2.0	2.1	2.2	29	П
III	2.2	2.0	1.6	1.9	0.0	30	Ш
IV	2.0	2.2	2.0	2.0	0.0	34	IV
South of West Bank	3.1	2.1	1.8	2.5	2.6		
I	3.2	2.3	1.3	1.3	2.0	19	I
II	3.4	2.2	1.9	3.0	1.6	22	П
III	2.9	2.0	2.0	2.8	3.5	22	111
IV	2.9	2.1	1.5	1.1	1.7	25	IV
Gaza Strip	1.0	1.3	1.0	1.5	2.1		
I	1.0	1.4	0.0	1.7	1.0	8	I
II	1.5	1.4	1.0	0.0	2.0	7	П
111	1.0	0.0	0.0	1.0	1.8	8	Ш
IV	0.0	1.0	0.0	1.0	2.6	8	IV

# Table 2-10: Average Length of Stay per Guest by Nationality, Region and Quarter2009 (Nights/Guest)

\* Represents No. of hotels at the end of the quarter

#### ( / ) 2009

#### :( )10-2

		Nationality				الجنسية	/
Region/Quarter	Total Average	Australia & New Zeland	Africa	Other European Count.	European Union	Central & South America	
Palestinian Territory	2.3	2.3	1.7	2.5	2.5	2.2	
	2.4	1.6	1.2	2.7	2.5	2.4	T
	I 2.4	2.4	2.5	2.7	2.7	2.4	II
1	II 2.3	2.2	2.2	2.4	2.4	2.4	ш
1	V 2.2	2.8	1.7	2.2	2.4	2.0	IV
North of West Bank	1.8	3.2	1.8	2.2	2.0	3.8	
	2.1	4.0	1.0	0.0	2.4	1.0	I
	1.8	1.4	2.5	2.3	1.8	3.5	II
1	1.7	1.0	1.1	1.0	1.9	3.5	III
1	√ 1.9	5.8	4.0	3.0	2.1	5.3	IV
Middle of West Bank	2.0	2.9	2.8	1.5	2.3	1.7	
	1.9	1.3	1.5	1.4	2.1	1.6	I
	2.0	2.9	2.8	1.9	2.1	2.0	II
1	II <b>2.0</b>	4.1	3.3	1.6	2.8	2.1	Ш
1	√ 2.0	7.2	2.9	1.4	2.3	1.3	IV
Jerusalem	2.3	2.2	2.1	2.4	2.4	2.2	
	2.6	1.9	2.3	2.8	2.5	3.0	I
	2.5	2.4	2.4	2.6	2.6	2.6	Ш
1	II 2.2	2.2	2.2	2.4	2.2	2.2	Ш
1	√ 2.2	2.3	2.0	2.0	2.3	2.0	IV
South of West Bank	2.5	1.9	1.2	2.7	2.9	3.5	
	2.4	1.8	1.1	2.6	2.7	3.5	I
	1 2.8	2.1	2.9	3.0	3.2	3.7	II
I	11 2.7	1.2	1.4	2.9	2.9	3.9	Ш
	√ 2.4	3.6	1.3	2.7	2.7	3.2	IV
Gaza Strip	1.3	1.0	1.0	1.0	1.2	2.0	
	1.2	1.0	1.0	1.0	1.3	1.0	I
	1.4	0.0	0.0	0.0	1.2	0.0	II
	1.5	0.0	0.0	0.0	1.1	2.3	111
I	√ 1.3	1.0	0.0	0.0	1.1	2.0	IV

# Table 2-10 (Cont.): Average Length of Stay per Guest by Nationality, Region and Quarter2009 (Nights/Guest)



# Palestinian National Authority Palestinian Central Bureau of Statistics

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# Preface

The Palestinian tourism sector has great potential and is expected to occupy a large share of the Palestinian GDP once the tourist resources are well exploited. Tourism activities are, however, crippled by a multiplicity of internal and external factors which are not enabling this important economic activity to flourish.

PCBS has collected data on tourism activities since November 1995. However, due to reasons beyond its control, PCBS had decided to limit its tourism statistics to the hotel activity and some surveys related to tourism.

PCBS is pleased to present the fifteen Annual Bulletin on "Hotel Activities in the Palestinian Territory", which covers the statistics of hotel activity in the year 2009. PCBS is looking forward to expanding its activities to cover all branches of the tourism industry in the Palestinian Territory.

This report addresses the main indicators of hotel activity. These indicators include the number of operating hotels, number of rooms and beds, rooms and public facilities in the surveyed hotels, number of persons engaged in hotels, number of guest nights in the reference period, distribution of guests by nationality, and percent of beds as well as rooms occupancy.

PCBS is pleased to present this bulletin on hotel activities in the Palestinian Territory as an important statistical reference on hotel activity. PCBS hopes that this bulletin will pave the way for developing a comprehensive tourist program to meet international standards and users needs.

**April, 2010** 

Ola Awad Acting President

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# **Executive Summary**

The results revealed that the total number of hotels in the Palestinian Territory amounted to 115 hotels, including temporary closed hotels. There were 100 operating hotels in December 2009; while the average number of rooms reached 4,552 rooms and the average number of beds reached 9,815 beds.

- During the year 2009, the total number of guests in hotels in the Palestinian Territory reached about 453 thousands with an increase of 42.8% compared with the year 1999, and with an increase of 1.5% compared with the year 2008.
- The total number of nights were about one million nights during the year 2009, with an increase of 16.4% compared with the year 1999, and a decrease of 7.5% compared with the year 2008
- The number of workers in the hotels was 1,514 of whom 1,286 were males and 228 were females. The number of workers had increased by 11.1% during the year 2009 compared with the year 1999.
- About 12.6% of the guests were Palestinians while 35.3% were from European countries.
- The percentage of rooms occupancy was 32.5%, which declined by 3.0% during the year 2009 compared with the year 1999, and decreased 9.5% compared with the year 2008
- The average length of stay in the Palestinian hotels was 2.3 nights per guest during the year 2009.

# Chapter One

# Introduction

PCBS conducts a hotel survey which aims at producing a comprehensive database on hotel activities in the Palestinian Territory. The ultimate goal is to compile and maintain data on the tourism industry. By this exercise, we hope eventually to be able to produce regular statistics on the main indicators recommended and adopted by World Tourism Organization (WTO) and the European Union (EU). In the mean time, this initiative in the present format aims to fill the existing gaps on the basic statistics of the hotel activities, which might help to provide data necessary for policy making to promote this industry in the Palestinian Territory.

This survey is conducted on a monthly basis to identify the changes in this sector during all seasons of the year. All hotels operating in the Palestinian Territory are covered. This periodic survey aims at establishing a time series including variables and indicators related to hotel activities.

# Objectives

This survey aims to provide a continuous flow of data on:

- 1. Number of operating hotels and its number of rooms and beds.
- 2. Rooms and public facilities in the surveyed hotels.
- 3. Number of persons engaged in hotels.
- 4. Number of guest nights in the reference period.
- 5. Number of guests by nationality.
- 6. Rates of bed occupancy and room occupancy.

# Chapter Two

# **Concepts and Definitions**

This section presents the main concepts and definitions used to derive the main indicators of tourism statistics. These concepts and definitions are based on international recommendations in the field of tourism statistics, and they are the same in all subjects in Palestinian Central Bureau of Statistics. The main concepts and expressions mentioned in this report were as follows:

### Hotel:

It is defined as an accommodation establishment providing overnight lodging for the visitors in a room or unit. It should hold a number of persons exceeding an average of single family. The establishment must be under one management, and provides different facilities and services to visitors.

### **Hotel Workers:**

It refers to all persons working in the hotel on full or part time bases including owners and paid or unpaid household members.

### Number of Rooms:

It refers to the furnished rooms for the use of guests. Such rooms might be single, double, triple, or quadruple. Rooms involving more than four beds were classified under (others) in the questionnaire. As for the suite, it is usually comprised of one bedroom or more, a living room and private toilet facilities.

### **Available Beds and Rooms:**

It refers to beds and rooms, which are ready for use during the reference period. Closed rooms for maintenance or repairs are excluded.

### **Guests:**

It refers to visitors staying in the hotels and using their facilities in return for a certain charge. Records of new guests are based on the number of visits regardless whether it's the same person or different.

### Number of Guest Nights:

Number of beds booked for hotel guests. Such beds are considered as occupied whether they were actually used or not. It is measured by guest night unit.

### **Room Occupancy:**

Number of booked and paid rooms. Such rooms are considered occupied whether they were actually used or not.

### **Bed Occupancy:**

Number of booked and paid beds. Such beds are considered occupied whether they were actually used or not.

### Average (rooms, beds) Occupancy:

It is defined as the total number of occupied (rooms, beds) divided by number of days.

### **Average Length of Stay:**

Represents the total of guest nights by nationality divided by number of guests of the same nationality.

### Percentage of (rooms, beds) Occupancy:

It is defined as the average of (rooms, beds) occupancy divided by available (rooms, beds) multiplied by one hundred.

### North of West Bank Region:

Jenin, Tubas, Tulkarm, Nablus, Qalqiliya, and Salfit governorates.

### Middle of West Bank Region:

Ramallah and Al-Bireh, Jericho and Al-Aghwar governorates.

#### Jerusalem Region: Jerusalem governorate.

# South of West Bank Region:

Bethlehem and Hebron governorates.

# Gaza Strip:

Gaza North, Gaza, Deir Al-Balah, Khan Yunis and Rafah governorates.

# Chapter Three

# **Main Findings**

# 3.1 Distribution of Hotels During 2009

The total number of hotels in the Palestinian Territory was 115 hotels, including temporary closed hotels. There were 100 operating hotels in December 2009with average rooms number in all hotels amounted to 4,552 while average number of beds reached 9,815.

The operating hotels in the Palestinian Territory were distributed as follows:

- North of West Bank: 7 hotels including 149 rooms with 323 beds.
- Middle of West Bank: 26 hotels including 959 rooms with 2,156 beds.
- Jerusalem: 34 hotels including 1,483 rooms with 3,263 beds.
- South of West Bank: 25 hotels including 1,653 rooms with 3,264 beds.
- Gaza Strip: 8 hotels including 308 rooms with 509 beds.

# Figure (1): Percentage Distribution of Operating Hotels by Region as of December, 2009



# 3.2 Employment During 2009

The number of employed persons in the hotels was 1,514 of whom

- 274 as administrative staff (215 males and 59 females), and
- 1,240 as services workers (1,071 males and 169 are females).

# 3.3 Number of Guests During 2009

During the year 2009, the total number of guests in the Palestinian hotels was 452,625 persons of whom 12.6% were Palestinian guests, and 35.3% were from European Union countries.





# 3.4 The Impact of Israeli Measures on the Hotel Activities

During the period 2000-2007, hotel activity - among many other sectors - had been negatively affected due to Israeli measures on the Palestinian Territory (siege, closure, curfew...etc.).

In 2009, this activity had witnessed major improvements in comparison with the year 1999, (prior the second Intifadah).

The number of guests had increased in 2009 by 42.8% compared with 1999; while the guests nights had increased by 16.4%.

The Indicator	Value	Percentage change (%) compared with 1999					99
	2009	2001	2003	2005	2007	2008	2009
Number of operating hotels	100	-7.7	-15.4	-15.4	-9.9	-5.5	9.9
Average number of workers	1,514	6.7	-12.3	-6.5	-7.3	-1.3	11.1
Number of guests	452,625	-81.0	-80.2	-58.4	-0.3	40.8	42.8
Number of guest nights	1,042,290	-79.4	-77.7	-60.9	-24.8	25.9	16.4
Average occupancy of rooms	1,481.3	-77.3	-72.1	-57.7	-22.5	17.1	11.1
Average occupancy of beds	2,855.6	-79.4	-77.7	-60.9	-24.8	25.9	16.4
Percentage occupancy of rooms %	32.5	-72.5	-65.1	-53.7	-25.1	7.2	-3.0
Percentage occupancy of beds %	29.1	-75.9	-73.6	-59.1	-31.0	7.6	-4.0

# Percentage Changes of Hotel Indicators for Selected Years Compared with

### Chapter Four

# Methodology

### • Survey Questionnaire

The questionnaire was designed according to international standards and recommendations. The Higher Council for the Arab Tourist Industry and the Arab Studies Society both contributed to the questionnaire design. The questionnaire was designed to provide hotel identification data, employed persons by type of work and sex, number of rooms and beds, number of guests, nationality, and occupancy of rooms and beds. The questionnaire was thoroughly updated as a result of a field test, November-December 1995, and is subject to continuous revision; the survey questionnaire is available on PCBS website.

### • Coverage

The survey frame was based on the Establishments Census conducted by the PCBS in 2004. This frame undergoes continuous updating, adding newly established hotels and eliminating closed ones. Hotels which have ceased operations due to maintenance or repair activities are not surveyed until they become functional again, in view of the impact of such activities, and the small number of hotels operating in Palestine.

### • Field Work

The field workers taking part in the implementation of the survey are selected from experienced staff. Before being recruited, field workers undergo theoretical and practical training to enable them to carry out their duty properly. Field work activities include data collection, developing fieldwork forms and manuals and other needed tools. Regular data collection rounds are made to collect data from respondents, to ensure precision and accuracy of filled-in data.

### • Office Work Activities

The completed questionnaires are delivered for office editing. Upon completion of data editing, the questionnaires undergo a process of verification and coding in accordance with the coding manuals.

### • Tabulation and Data Processing

After being edited, verified and coded, the data is entered using a special designed data-entry program. Such a program is developed in accordance with pre-designed tables and in a way that fulfills all survey objectives. Before initiating data entry, necessary theoretical and practical training sessions are offered to data entry operators. The entered data undergoes electronic editing based on standard editing rules. In addition, random quality checks is undertaken to ensure error free data entry.

After completing data entry, editing and cleaning, the intended tables are drawn up according to the pre-designed forms.

# Chapter Five

# **Data Quality**

- Coverage: includes hotels, variables, registration period, and periodic survey.
- Completeness: the availability of the data and its completeness for most of the indicators of the hotels activities and how consistent it is with the data of the hotels administration registrations, with the response rate of 98%.
- Validity: serial editing operations are done; the questionnaires are edited in the field and in the office, then compared with data of the previous month; the questionnaires that contain mistakes are returned to the hotels for modification.

# 5.1 The Fieldwork and Office Operations Notes

Change in the number of hotels, rooms, and beds during the year of 2009 may refers to:

- There were a number of hotels depends on the work to carry out repairs and maintenance, then they are not included in the findings result in those months.
- Non respondent hotels were not considered in this report.
- Many hotels were included although they did not receive any visitor in particular months.
- Data includes all establishments that practice any hotel activity, whether it is categorized or not.

# **5.2** Comparing the Quarterly Reports with the Annual Bulletin of 2009:

The results show some differences between the annual bulletin and the quarterly reports due to the delay of receiving the questionnaires from some hotels in the field work; these data are included in the annual bulletin.

Quarter		No. of Hotels	Average No. of Rooms	Average No. of beds	No. of Guests	No. of Guests nights
Annual bulletin	Ι	81	4,239	8,984	74,545	178,726
	П	87	4,373	9,269	99,148	240,388
	III	89	4,668	10,145	135,939	310,643
	IV	100	4,926	10,857	142,993	312,533
Quarterly reports	Ι	75	4,004	8,441	69,380	168,167
	*	91	4,285	9,176	99,202	240,846
	Ш	89	4,604	10,010	135,939	310,643
	IV	97	4,879	10,774	142,504	311,617

### Comparison of the results of annual bulletin with quarterly reports, 2009

\*: Data for the number of guests and guest nights for the Gaza Strip within the quarterly reports were estimated, which affected the total number during the second quarter compared with the total numbers for the quarter stated in the Annual Bulletin.